



## PR/156464 | SALES EXECUTIVE / CUSTOMER SERVICE

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1515552

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

January 14th, 2025 10:41

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

Our client is an established Japanese printing company located in Tampoi, Johor Bahru.

#### JOB RESPONSIBILITIES

- Location: Tampoi, Johor
- Industry: Packaging printing (5 days/week)
- Communicate with customers and understand their needs and identify sales opportunities / develop potential customers and follow up on leads
- Create and manage customers account.
- Work collaboratively with internal and external stakeholders to provide customers with quality services
- Maintain a high degree of professionalism with customers to establish and create a good customer experience.
- Manage customer database and prepare costing / analysis reports
- Manage customer complaints, provide appropriate solutions and follow-up to ensure resolution.
- Support office administration and other tasks as assigned by the supervisor.

#### JOB REQUIREMENTS

- Degree/Diploma in Business Studies, Marketing, or any related field.
- 2-3 years experience in manufacturing industry.
- Good communication and interpersonal skills.

Interested applicants feel free to apply online or contact us for more information.

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Company Description