



ノードソン・アドバンスド・テクノロジー株式会社

アプリケーション&フィールドサービスエンジニア Application & Field Service Engineer

35か国7,500人の社員が活躍するグローバルソリューション・プロバイダー

Job Information

Hiring Company

Nordson Advanced Technology Japan K.K.

Subsidiary

Nordson Advanced Technology (Japan) K.K.

Job ID

1514763

Industry

Electronics, Semiconductor

Company Type

International Company

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Koto-ku

Train Description

Tozai Line, Monzennakacho Station

Salary

6 million yen ~ 8 million yen

Refreshed

February 6th, 2025 15:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Fluent

日本語N1レベル相当 工業高等専門学校卒も可

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

ORGANOIZATION : NORDSON ADVANCED TECHNOLOGY (JAPAN) LTD

ELECTRONIC PROCESSING SYSTEMS GROUP

POSITION : Application & Field Service Engineer-EPS Japan

Position Objective: To provide target customers with high quality of technical services from application and field service engineering perspective to contribute to leadership level performance.

Key responsibilities:

- Provide customers with application and process development support to meet their needs
- Build customer relationships at all levels and establish rapport with existing and potential customers through regular calls or visits.
- Provide onsite service or trouble shooting for EPS products.
- Install the machine and support buy-off in Japan
- Conduct the demo for customers and prepare the application report
- Provide feedback from customers regarding their requests and technical issues to EPS factories(US & S'Pore) concerned. .
- Provide effective support to sales team in Japan from engineering perspectives
- Provide customers with training for EPS products to upgrade service capabilities by conducting application/technical presentations and demonstrations.
- Provide pre/post sales technical advice and assistance to customers
- Participate in regular meeting with other EPS team members and share the information to create a synergy as a winning team.
- Attend overseas training for development of technical skills and know-how as well as for developing close net-work with other EPS members within the region
- The position will report to the Senior Technical Customer Engineer

Required Skills**<Competency Requirements>**

- Strong interpersonal skills and able to enjoy working as a team
- Good command of English and strong communication, presentation skills
- Good at managing relationship with customer through excellent technical skills in engineering
- Strong leadership and independent initiative
- Able to acquire the required qualifications necessary for engineering job

< Education & Experience>

- Bachelor's Degree in Engineering
- Preferably 3 years experience in field service engineering related job at a manufacturing company
- New college graduate with a strong commitment to challenge to become a professional engineer as his/her future career goal in the global business environment.

Company Description