



ノードソン・アドバンスド・テクノロジー株式会社

## アプリケーション&amp;フィールドサービスエンジニア Application &amp; Field Service Engineer

35か国7,500人の社員が活躍するグローバルソリューション・プロバイダー

## Job Information

**Hiring Company**

Nordson Advanced Technology Japan K.K.

**Subsidiary**

Nordson Advanced Technology (Japan) K.K.

**Job ID**

1514763

**Industry**

Electronics, Semiconductor

**Company Type**

International Company

**Non-Japanese Ratio**

Majority Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards, Koto-ku

**Train Description**

Tozai Line, Monzennakacho Station

**Salary**

6 million yen ~ 7.5 million yen

**Refreshed**

January 9th, 2025 14:36

## General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Daily Conversation

**Minimum Japanese Level**

Fluent

日本語N1レベル相当 工業高等専門学校卒も可

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

## Job Description

**ORGANOIZATION** : NORDSON ADVANCED TECHNOLOGY (JAPAN) LTD

## ELECTRONIC PROCESSING SYSTEMS GROUP

POSITION : Application & Field Service Engineer-EPS Japan

**Position Objective:** To provide target customers with high quality of technical services from application and field service engineering perspective to contribute to leadership level performance.

**Key responsibilities:**

- Provide customers with application and process development support to meet their needs
- Build customer relationships at all levels and establish rapport with existing and potential customers through regular calls or visits.
- Provide onsite service or trouble shooting for EPS products.
- Install the machine and support buy-off in Japan
- Conduct the demo for customers and prepare the application report
- Provide feedback from customers regarding their requests and technical issues to EPS factories( US & S'Pore) concerned. .
- Provide effective support to sales team in Japan from engineering perspectives
- Provide customers with training for EPS products to upgrade service capabilities by conducting application/technical presentations and demonstrations.
- Provide pre/post sales technical advice and assistance to customers
- Participate in regular meeting with other EPS team members and share the information to create a synergy as a winning team.
- Attend overseas training for development of technical skills and know-how as well as for developing close net-work with other EPS members within the region
- The position will report to the Senior Technical Customer Engineer

**Required Skills****<Competency Requirements>**

- Strong interpersonal skills and able to enjoy working as a team
- Good command of English and strong communication, presentation skills
- Good at managing relationship with customer through excellent technical skills in engineering
- Strong leadership and independent initiative
- Able to acquire the required qualifications necessary for engineering job

**< Education & Experience>**

- Bachelor's Degree in Engineering
- Preferably 3 years experience in field service engineering related job at a manufacturing company
- New college graduate with a strong commitment to challenge to become a professional engineer as his/her future career goal in the global business environment.

**Company Description**