



## PR/094640 | Team Leader, Infrastructure Engineer L2

### Job Information

**Recruiter**

JAC Recruitment Singapore

**Job ID**

1514556

**Industry**

Software

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

April 1st, 2025 09:01

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company:**

Our client is a prominent global IT service provider that excels in custom software design, IT consultancy, and infrastructure management. They deliver high-performance, large-scale systems like API Gateways and message queues, ensuring smooth global operations and enhanced system reliability. Their comprehensive IT solutions help businesses eliminate challenges, optimize resources, and boost productivity.

**Requirements:**

- Minimum 5 years of experience in team leadership, including managing team budgets, schedules, and resources.
- Excellent communication skills in English; proficiency in Japanese and Mandarin is a plus.
- ITIL V3/V4 certification is required.
- Knowledge of OnPrem, Cloud, Network, and Server operations for cost estimation purposes.
- Bachelor's degree in any field.

- Demonstrated ability and desire to adapt to new technologies.
- Ability to work independently in a fast-paced environment.
- Familiarity with cloud services-related software and hardware technology and products is advantageous.
- Experience with projects related to software-defined data centers or cloud service infrastructure is a plus.
- Willingness to travel for project assignments is beneficial.

**Responsibilities:**

- Manage team budget during closing periods and yearly budgeting or forecasting.
- Accurately allocate and manage resources.
- Oversee internal proposal processes before sharing with customers.
- Handle knowledge transfer and operation handover between project and operation teams as needed.
- Manage relationships with business partners and vendors.
- Maintain customer relationships when necessary.
- Lead and guide team members in estimating maintenance and operation support costs.
- Escalate and report major project issues to managers.
- Provide daily reports to managers on budget, resources, and operation forecast schedules.
- Conduct daily team management and meetings as a mandatory task.

Working Location: Singapore, Central

Apply online or feel free to contact me directly (via email: [tingyee.lim@jac-recruitment.com](mailto:tingyee.lim@jac-recruitment.com)) for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Lim Ting Yee (R23116601)  
JAC Recruitment Pte. Ltd. (90C3026)

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Company Description