



PR/094640 | Team Leader, Infrastructure Engineer L2

Job Information

Recruiter

JAC Recruitment Singapore

Job ID

1514556

Industry

Software

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

January 7th, 2025 10:32

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company:

Our client is a prominent global IT service provider that excels in custom software design, IT consultancy, and infrastructure management. They deliver high-performance, large-scale systems like API Gateways and message queues, ensuring smooth global operations and enhanced system reliability. Their comprehensive IT solutions help businesses eliminate challenges, optimize resources, and boost productivity.

Requirements:

- Minimum 5 years of experience in team leadership, including managing team budgets, schedules, and resources.
- Excellent communication skills in English; proficiency in Japanese and Mandarin is a plus.
- ITIL V3/V4 certification is required.
- Knowledge of OnPrem, Cloud, Network, and Server operations for cost estimation purposes.
- Bachelor's degree in any field.

- Demonstrated ability and desire to adapt to new technologies.
- Ability to work independently in a fast-paced environment.
- Familiarity with cloud services-related software and hardware technology and products is advantageous.
- Experience with projects related to software-defined data centers or cloud service infrastructure is a plus.
- Willingness to travel for project assignments is beneficial.

Responsibilities:

- Manage team budget during closing periods and yearly budgeting or forecasting.
- Accurately allocate and manage resources.
- Oversee internal proposal processes before sharing with customers.
- Handle knowledge transfer and operation handover between project and operation teams as needed.
- Manage relationships with business partners and vendors.
- Maintain customer relationships when necessary.
- Lead and guide team members in estimating maintenance and operation support costs.
- Escalate and report major project issues to managers.
- Provide daily reports to managers on budget, resources, and operation forecast schedules.
- Conduct daily team management and meetings as a mandatory task.

Working Location: Singapore, Central

Apply online or feel free to contact me directly (via email: tingyee.lim@jac-recruitment.com) for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Lim Ting Yee (R23116601)
JAC Recruitment Pte. Ltd. (90C3026)

Company Description