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PR/158265 | Quality Assurance (QA) Manager - IATF | Bangi, Selangor

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1514503

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Position Summary:
The primary function of this position is overseeing the quality control processes in production and ensuring that products or services meet established standards of quality, reliability, and performance. To Work closely with various departments to ensure compliance with company standards, customer requirements, and industry regulations.

Job Description: -

- Establish quality assurance policies, procedures, and standards and ensure adherence to them.

  Develop and maintain quality management systems (QMS) that align with industry standards and regulatory requirements (e.g., ISO, IATF)

- Manage and coordinate QA activities to ensure products meet specified quality and compliance standards.

- Monitor internal and external cost of quality and translate it to improvements activities and control plan.

- Responsible to enhance the company wide Quality cost to be at minimum.

- Monitor the production processes and analyse data to identify areas for improvement.

- Lead quality audits, inspections, and testing of products or services.

- Identify opportunities for process improvements and implement corrective and preventive actions (CAPA).

- Develop training programs for QA staff to enhance quality control skills and knowledge.

- Address customer complaints and manage product recalls or adjustments as necessary.

- Analyse customer feedback and implement changes to improve satisfaction and reduce quality issues.

Job Requirements: -

- Bachelor degree in quality management, Engineering, or a related field.

- **Minimum 10 years of experience in a QA role, with at least 3-5 years in a managerial position.**

- **Must be fluent in English and able to speak Mandarin and Japanese.**

- Familiar with regulatory requirements **(e.g., ISO, IATF).**

- **Proven experience in quality management systems and methodologies (e.g., Lean, Six Sigma).**

- Excellent verbal and written communication skills to collaborate with cross functional teams and present findings effectively.

- Great attention to detail and result driven approach by data analysis.

- Excellent organizational and leadership abilities.

- Reliable, Trustworthy and High Integrity

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Company Description