



PR/158392 | MS D365 Functional Consultant (NA)

Job Information

Recruiter
[JAC Recruitment Malaysia](#)
Job ID

1514218

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

March 25th, 2025 13:01

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A global Japanese logistics group is looking to hire talent as a skilled Functional Consultant to support their clients in the full lifecycle implementation of MS D365 Finance and Operations. This role involves consulting, configuration, training, and installation, as well as providing exceptional post-go-live support to ensure client satisfaction.

Job Responsibilities

- Advise customers on using solutions effectively and creatively configure to align with their business processes.
- Create Business Process Discovery Documents.
- Configure Microsoft Dynamics 365 Finance and Operations modules.
- Develop functional specifications for new customizations.
- Write user manuals and provide training to key and end users.

- Offer support before and after the system goes live.
- Ensure project documentation is complete and projects are delivered successfully as planned.
- Provide daily functional support for operational and system issues.
- Offer proactive advice to enhance product quality and improvements.
- Assess finance processes and suggest improvements.

Job Requirements

- At least 2 years of experience in ERP system consulting and user support.
- Diploma or Bachelor's Degree is acceptable.
- Ability to understand, communicate, and interpret client business processes and needs.
- Experience with Microsoft ERP systems like D365 F&O, Dynamics AX 2012, or D365 BC.
- Experience in ERP implementation, configuration, system design, or related business areas.
- Familiarity with financial modules such as General Ledger, Cash & Bank,
- Accounts Receivable, Accounts Payable, Fixed Assets, Management Reporter, etc.
- Experience in Expense Management, Intercompany, Project Accounting, and Supply Chain is a plus.
- Knowledge of Localization Requirements and Financial Policies and Procedures is a plus.
- Proficiency in Excel, PowerPoint, Outlook, and Word.
- Excellent English communication skills.
- Willingness to serve the North American region between 11.30pm to 9am (Remote)

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#stateSelangor

Company Description