



【Subject Matter Expert】 グローバルIT企業の充実した環境でキャリアアップ！

東京◇年収700万円から+ボーナス◇実務経験3年以上の方募集中！

## Job Information

### Recruiter

Fidel Consulting KK

### Job ID

1514202

### Industry

IT Consulting

### Job Type

Contract

### Location

Tokyo - 23 Wards

### Salary

6 million yen ~ 8 million yen

### Refreshed

December 30th, 2024 13:37

## General Requirements

### Minimum Experience Level

Over 3 years

### Career Level

Mid Career

### Minimum English Level

Business Level

### Minimum Japanese Level

Business Level

### Minimum Education Level

Technical/Vocational College

### Visa Status

Permission to work in Japan required

## Job Description

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- Support for observability tools including Grafana Loki, Mimir, Tempo & Grafana UI
- Supporting a large user base in managing the transition to modern observability tools and adoption of Open Telemetry
- Managing updates, releases and testing in both production and non-production environments
- Drive adoption of observability practices best across the organization
- Contributing to Observability Standards and Procedures
- Reporting to the Observability Lead in Japan
- Functionally, it reports to the Observability SRE team lead.

### Job description

- Supporting the Observability tools including Grafana Loki, Mimir and Tempo & Grafana UI
- Supporting a large user base as they manage their transition to modern observability tools and adoption of Open Telemetry

- Managing updates, releases and testing in both production & non-production environments
  - Drive adoption of best practices in Observability across the organization
  - Contribute to Observability standards and procedures
  - Locally reporting to Japan Observability Lead
  - Functionally reporting to head of Observability SRE Team
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## Required Skills

### Requirements:

- Experience supporting large-scale enterprise systems ( **3+ years** )
- Japanese-English bilingual
- Passionate about delivering high-quality work and learning new technologies
- Strong interpersonal skills and confident communication
- Experience using collaboration tools such as Confluence / JIRA / Microsoft Teams & Office 365
- Ability to take the initiative in investigating and following up on issues with various stakeholders
- Demonstrated understanding of release, deployment and change management processes.
- Self-motivated and quality and improvement oriented
- Self-starter and self-management
- Ability to take initiative to keep their skills up to date and maintain awareness of current technological developments.
- A strong team player and able to work on a local, regional and global basis.

**Language** : Business Japanese level N2, Business English level

### Qualifications:

- Experience in supporting large enterprise systems ( **3+ years** )
- Bilingual skills (Japanese and English)
- Passionate in providing high quality deliverables and learning new technologies
- Strong and confident communicator with good interpersonal skills
- Experience of collaboration tools such as Confluence / JIRA / Microsoft Teams & Office 365
- Able to take the initiative to investigate and follow-up with various stakeholders to resolve issues
- Solid understanding of release, deployment, and change management processes
- Self-motivated individual, quality and improvement focused
- Self-starter and able to self-manage
- Must be able to take initiative to keep own skills up to date and to maintain awareness of current technology developments
- Good team player, ability to work on a local, regional and global basis and as part of joint cross location initiatives

**Language** : Business Japanese level N2 and Business level English

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## Company Description