



PR/094195 | Delivery Lead

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1513502

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

December 24th, 2024 12:41

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and job overview

Our client is part of a 300-strong global delivery network, supporting around the globe.

Job Responsibilities

- Technical leadership and management for all aspects of the software lifecycle, including software engineering, support, and operation using Java, PHP, JavaScript, HTML, C++, C, C#, Web Services, AJAX, relational databases, and/or related technologies.
- Define SLA in relation to contract services, ensuring the SLAs are achieved, service quality & client expectations are met or exceeded.
- Effectively monitor, control, and support service delivery, ensuring systems, methodologies, and procedures are followed.
- Build and maintain client relationships both internally and externally.
- Attend client service review meetings covering performance, service improvements, quality & processes.
- To ensure that systems, processes & methodologies as specified are followed.
- To ensure effective monitoring, control & support of service delivery.

Job Requirements

- B.S. or higher degree in Computer Science or Information Technology (IT).
- 10+ years of experience in software development and project management.
- Significant previous experience and proven track record of managing the delivery of IT Projects.
- Excellent knowledge of systems, software, technologies & suppliers to support business needs.
- Strong experience in project management, software development process, and software engineering methodology such as RUP, iterative development, and Agile/SCRUM.
- Innovative thinker – able to turn customer requirements into workable solutions.
- Excellent time management skills.
- Solid leadership skills are essential, able to communicate ideas to technical staff, business users, and the board of management with equal clarity.
- Good Japanese and English speaking skills.

Company Description