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PR/116131 | IT Support

Job Information

Recruiter
JAC Recruitment Thailand

Job ID
1513303

Industry
IT Consulting

Job Type
Permanent Full-time

Location
Thailand

Salary
Negotiable, based on experience

Refreshed
December 24th, 2024 12:17

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Job Title: IT Support Specialist

Location: Bangkok, Thailand

Job Responsibilities:

- Provide phone, email, and remote support for ERP and financial application software.

- Troubleshoot daily issues and create support logs.

- Coordinate with software owners and keep customers updated on issue resolutions.

- Assist in the implementation and maintenance of IT systems.

- Ensure the smooth operation of IT services and infrastructure.

- Provide technical support and training to end-users.

Qualifications:

- Thai nationality.

- Bachelor's degree in AIS/MIS, Computer Science, Industrial Engineering, or related fields.

- At least 2-3 years of experience in supporting or implementing ERP software.

- Service-minded with a good attitude and self-motivation.

- Strong emotional intelligence, flexibility, and fast learning abilities.

- Excellent verbal and written communication skills.

Specialization: Information & Communication Technology

Company Description

- Thai nationality.

- Bachelor's degree in AIS/MIS, Computer Science, Industrial Engineering, or related fields.

- At least 2-3 years of experience in supporting or implementing ERP software.

- Service-minded with a good attitude and self-motivation.

- Strong emotional intelligence, flexibility, and fast learning abilities.