



PR/086726 | After-Sales and Technical Advisor (Two-Wheeler) (m / f / d)

## Job Information

### Recruiter

JAC Recruitment Germany

### Job ID

1512877

### Industry

Automobile and Parts

### Job Type

Permanent Full-time

### Location

Germany

### Salary

Negotiable, based on experience

### Refreshed

January 7th, 2025 20:00

## General Requirements

### Minimum Experience Level

Over 3 years

### Career Level

Mid Career

### Minimum English Level

Business Level

### Minimum Japanese Level

Business Level

### Minimum Education Level

Associate Degree/Diploma

### Visa Status

No permission to work in Japan required

## Job Description

### COMPANY OVERVIEW

The European national two-wheel vehicle distributor who provides multi-international brands of mobility solutions. The company have been expanding business over Europe (Netherlands, Portugal, Belgium, Switzerland, France, and Germany).

### KEY REQUIREMENTS

- Experience as an after-sales services technician/engineer or technical advisor
- Passion for 2-Wheel business
- Flexible and willing to travel 80% of work
- Fluency in German and English is a must

**JOB RESPONSIBILITIES**

- Play a crucial role in technical services and advice for customers (dealers) in Germany, resolve technical issues, and ensure customer satisfaction
- Provide technical expertise and knowledge to support technical and warranty enquiries by onsite visit, phone, or mail
- Ensure clients have up-to-date product information, technical specifications, and techniques
- Conduct and provide technical and warranty training for customers
- Monitor clients' warranty and guarantee claims
- Involve in internal and external audit by monitoring and preparing data and documents

**JOB REQUIREMENTS**

- At least 2 years of experience in the technical expertise of two-wheel products including scooters, bicycles, or motorcycles
- Experience in customer or technical services
- Strong communication skills
- Hands-on mentality with can-do attitude
- Flexible and willing to travel 80% of work
- Driving license class B
- Eligible to work in Germany

**BENEFITS**

- Hybrid work and flexible working hours
- 30 days of annual leave
- Travelling expenses can be reimbursed
- Company car
- Fuel card
- Laptop and mobile phone are provided

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#countrygermany

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Company Description