



## PR/158203 | Technical Support Engineer ( C&I ) - Power Generation & Digital Solutions

### Job Information

**Recruiter**
[JAC Recruitment Malaysia](#)
**Job ID**

1512527

**Industry**

Electric Power, Gas, Water

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

January 22nd, 2025 14:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

Our client is one of the market leaders in the power generation sector providing generators, turbines, transformers, and associated power infrastructure for this industry.

Location to work: The Garden, KL

**Summary of the Role:** The core focus will be on the C&I engineering solutions towards the customer's technical requirement. The successful candidate should be able to translate customer's technical requirement into a technical solution/proposal for customer from energy utility companies, EPC companies, industrial and renewable energy companies.

The successful candidate will be customer technical focal persons for all primary control & instrumentation equipment, spare parts, maintenance services and engineering services related to power generation products, digitalization asset management and new technologies evolution in Control and Instrumentations business.

**Job Responsibilities: -****Technical**

- Engineering and Technical support for both the customer and in-house members for control system such as **DCS** (Distributed Control System), **EHC** (Electro-Hydraulic Controller), **TSI** (Turbine Supervisory Instrumentation), field instruments, and the peripheral device/system on power plant
- Review technical scope, clarification with customer and prepare technical scope.
- Engineering and on-site field work, internal verification, and external verification with vendors.
- Attend trouble shooting, understand technical issues, and coordinating with HQ technical expert to solve the problem.
- Advising customers on technology upgrades and related products.
- Maintain a high degree of product knowledge within product and related areas.
- Ensuring all engineering tasks are completed professionally and to meet Toshiba's high-quality standards, policies and programs.

**Sales Support**

- Advice and review with commercial group to complete the customer enquiries/tender requirements.
- Attend meetings with customers as Representative of the Company, report discussion results at meeting (write Minutes of Meeting) to the Company.
- Support the activities of other TOSEM departments and assist in Global Service development
- Collect necessary data, information and VOC.
- Understand the customer values and their organization, foster relationships with customers at all levels.

**Job Requirements:**

- Bachelor's degree (preferably in Control, Electrical or Mechanical Engineering)
- Minimum 3 years' experience in the Power or Industrial Industry
- Experience in Power Plant Control and Instrumentation Service and Maintenance Businesses (DCS, Steam, Turbine Control Systems, PLC)
- Background in Digitalization Asset management, C&I background in energy, oil and gas or chemical industry.
- Ability to understand logic diagram, one-line diagram and P&ID.
- Familiarity with basic IT, network configuration, VPN, firewall,
- Experience in IoT product, API, big data handling, or programming language is an added advantage
- Proficiency in (Malay, English is mandatory, with additional languages especially (Japanese is an added advantage)

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**Company Description**