



## PR/158124 | Technical Manager (Post-Sales)

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1512479

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

January 22nd, 2025 13:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**ABOUT THE JOB**

Providing comprehensive support for company products, including network technical solutions and proposal highlights.

**JOB RESPONSIBILITIES**

- Provide technical support for the full range of company products, including network technical solutions and proposal highlights.
- Design product solutions and ensure they are competitive.
- Promote solutions and deliver formal technical proposals and presentations to clients.
- Handle client inquiries and address technical issues.

- Identify, develop, and close business opportunities with clients.
- Analyze, follow up, and resolve support inquiries from customers, partners, and colleagues.
- Collaborate with the team and others to identify, troubleshoot, and resolve technical problems.

#### **JOB REQUIREMENTS**

- Candidate must possess minimum Bachelor degree in IT, Engineering, or Computer science qualification
- Experience in business network and networking related product like wireless access point, router, CCTV, switch
- Good communication skills in English, Bahasa, Mandarin

#### **BENEFITS**

- Festival gifts
- Annual company trip, Annual dinner
- Free parking, discount voucher

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Company Description