



PR/158352 | Field Service Engineer

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1512431

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

December 24th, 2024 10:37

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A rapidly growing semiconductor company in advanced packaging, seeking talents for their engineering team due to business expansion.

Job Responsibilities

- Set up and commission new machine installations at customer's side
- Understand client expectations and provide technical feedback and failure analysis from customer side to R&D and Engineering Department, provide aligned solutions to meet client satisfaction
- Monitor/track major projects and perform technical presentations to customers
- Answer technical question and provide solutions to customers for application of machines
- Monitor machine performance regularly and perform data mining and analysis to provide recommendations for improvement
- Manage the machine performance data on key customer and drive for improvement before the issue being escalated
- Travelling would be needed to fulfil job responsibilities
- Work overtime when needed to complete tasks or breakdown support

Job Requirements

- Possess at least a Professional Certificate or Bachelor's Degree in Engineering (Mechanical)/Computer Engineering/Physics/ Applied Science/ Mechatronics or equivalent
- Be able to travel within Vietnam and SEA region, as per assigned by Superior

- Experience in handle low and high UPH Die Sorting Platform with Vision Inspection
- Semiconductor working experience in similar position is preferable
- Must possess own transport
- Microsoft Office, Excel & Power Point skills
- Professional working proficiency in Vietnamese and English is required
- **Work location : Bac Giang, Vietnam**

If this opportunity sounds of interest to you then please send your resume to the quick apply button at the bottom of this page.

Company Description