



PR/158315 | Senior Service Engineer

Job Information

Recruiter
[JAC Recruitment Malaysia](#)
Job ID

1512402

Industry

Chemical, Raw Materials

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

December 24th, 2024 10:36

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Our client who is specialize in equipment for elemental analysis, thermal analysis, metallography, and mass spectrometry is looking for a detail-orientated, deadline-driven senior service engineer to join their growing company. The responsibilities include repairing faults, servicing equipment and conducting operation training.

Job Responsibilities

- Installation, commissioning, customer training and preventive maintenance of the instrumentation
- Using various strategies and tools to provide effective solutions to customers' concerns
- Communicating with clients, engineers, and other technicians to ensure that services are delivered effectively
- Promptly following up on service requests and providing customer feedback
- Monitoring equipment and machinery performance and developing preventative maintenance measures
- Conducting quality assurance and safety checks on all equipment
- Delivering demonstrations to ensure that customers are educated on safe and effective equipment use
- Writing reports and presenting findings to Managers and Supervisors on a regular basis

Job Requirements

- Diploma/ Degree in Bachelor Degree in Electrical/ Electronic/ Instrumentation/ Chemical Engineering or any related
- At least 3 years of experience in related field
- Electronic skills

- Knowledge of computer software and hardware
- Problem-solving abilities and analytical thinking
- Applicants should be Malaysian citizens or hold relevant residence status

Additional Details

- 5 days' work
- Free parking available
- Basic salary + Allowance + Annual profit-sharing incentive scheme
- Medical, Insurance, Dental, Optical & EPF covered

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Company Description