



PR/157108 | General Manager / Head of Operations (Retail)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1512106

Industry

Other

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

December 24th, 2024 10:25

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A retail company in Malaysia is looking for an Operations Manager to be part of their team. You will play a crucial role in managing all aspects of company operations including strategic business planning, SOP improvements and financial analysis.

Main responsibilities of the Head of Operations role:

- Oversee all aspects of the business operations and implement operational improvements to drive greater efficiency.
- Analyse, refine and update standard operating procedures (SOPs) to ensure they remain relevant, sustainable, and impactful.
- Tackle unforeseen challenges with immediate actions and come up with long-term strategies to mitigate future risks.
- Evaluate and monitor financial performance to ensure that operational adjustments and SOP implementations align with and support the company's financial goals.
- Make strategic decisions that balance cost-efficiency with operational effectiveness, targeting for overall financial

health and growth.

Job Requirements:

- **MALAYSIAN ONLY.**
- Hold a bachelor's degree or above.
- Min 5 years of experience in operational leadership within the retail or service industries, overseeing multiple outlets.
- Strong leadership qualities and decision-making capabilities.
- Exceptional problem-solving skills, proven by a history of effective operational enhancement.
- Profound financial insight, adept in budget management, cost efficiency strategies, and financial analysis.

Due to a high volume of applications, only shortlisted candidates will be notified. Thanks for understanding.

Company Description