



PR/086770 | Field Service Technician (Packaging Industry) - French Speaking (100% Remote Work) (m/f/d)

Job Information Recruiter JAC Recruitment Germany Job ID 1510591 Industry Other (Manufacturing) Job Type Permanent Full-time Location Algeria Salary Negotiable, based on experience Refreshed December 11th, 2024 18:48 **General Requirements Minimum Experience Level** Over 3 years **Career Level** Mid Career Minimum English Level **Business Level Minimum Japanese Level Business Level Minimum Education Level** Associate Degree/Diploma Visa Status No permission to work in Japan required

Job Description

## **COMPANY OVERVIEW**

The German plastic packaging quality inspection machines and solution provider which has been operating business in Europe for over 30 years.

## JOB RESPONSIBILITIES

- Perform technical service tasks to customers; for example installation, commissioning, troubleshooting, routine maintenance (preventive and corrective), calibration, update, extension, replacement, etc.
- Identify complex technical problems/errors and make analysis through remote or on-site activity to ensure the optimum efficiency of the system
- Train clients on the proper use, care, and maintenance of products and systems to ensure safe and effective operation

- Contribute the customer satisfaction by executing service work according to customer orders and expectations.
  Nurturing solid connections with clients, promptly and professionally attending to their inquiries and requirements
- Maintain accurate records of service activities, including service reports, equipment history, and inventory
  management
- Create the documents relevant to the billing of service assignments

## JOB REQUIREMENTS

- Minimum 2 years of Proven experience as a technical services or services engineer
- Strong background in Electrical or Mechatronics Engineering
- Excellent communication skills for effective client interactions
- Able to travel 70% of work within responsible territory (Southern Europe area: France, Italy, Spain, Greece, etc., Africa, and Middle East)
- Eligible to work in the EU
- · Native French-speaking and business-level English communication skills

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

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**Company Description**