



PR/116131 | IT Support

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1510063

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

December 11th, 2024 18:21

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Job Title: IT Support Specialist

Location: Bangkok, Thailand

Job Responsibilities:

- Provide phone, email, and remote support for ERP and financial application software.
- Troubleshoot daily issues and create support logs.
- Coordinate with software owners and keep customers updated on issue resolutions.
- Assist in the implementation and maintenance of IT systems.
- Ensure the smooth operation of IT services and infrastructure.

- Provide technical support and training to end-users.

Qualifications:

- Thai nationality.
- Bachelor's degree in AIS/MIS, Computer Science, Industrial Engineering, or related fields.
- At least 2-3 years of experience in supporting or implementing ERP software.
- Service-minded with a good attitude and self-motivation.
- Strong emotional intelligence, flexibility, and fast learning abilities.
- Excellent verbal and written communication skills.

Specialization: Information & Communication Technology

Company Description