



PR/094283 | Application Engineer

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1509504

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

December 11th, 2024 15:42

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

Our client is a Cutting tool company

JOB RESPONSIBILITIES

- Obtain new logistics-related businesses/ customers.
- Pre-sales activities include analyzing customer's technical needs and suggesting solutions.
- Explore, identify and develop new application areas as well as develop existing areas.
- Post-sales activities include resolving implementation problems and conducting training. Analyze customers' technical needs, develop proposals outlining how the organization's products and services can meet these needs and be integrated with the customer's existing systems and equipment.
- Respond to more complex technical questions regarding the organization's product, system or service.
- Develop and deliver training to educate internal and external partners and customers on the features of their purchase.
- Troubleshoot, investigate, and resolve technical problems that arise during or after implementation.
- Develops test applications used for testing modules, including customer-specific components.
- Liaise with hardware, software, and systems design engineers to ensure that products and services are modified, configured, and installed per customer needs.

JOB REQUIREMENTS

- Degree in Mechanical Engineering
- Good English skills (intermediate level) to be preferred
- 3-5 years' experience in cutting tools
- CAD/ CAM certificate (to be preferred)

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Company Description