PR/158124 | Technical Manager (Post-Sales)

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1509019

Industry
IT Consulting

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

ABOUT THE JOB

Providing comprehensive support for company products, including network technical solutions and proposal highlights.

JOB RESPONSIBILITIES

- Provide technical support for the full range of company products, including network technical solutions and proposal highlights.

- Design product solutions and ensure they are competitive.

- Promote solutions and deliver formal technical proposals and presentations to clients.

- Handle client inquiries and address technical issues.

- Identify, develop, and close business opportunities with clients.

- Analyze, follow up, and resolve support inquiries from customers, partners, and colleagues.

- Collaborate with the team and others to identify, troubleshoot, and resolve technical problems.

JOB REQUIREMENTS

- Candidate must possess minimum Bachelor degree in IT, Engineering, or Computer science qualification

- Experience in business network and networking related product like wireless access point, router, CCTV, switch

- Good communication skills in English, Bahasa, Mandarin

BENEFITS

- Festival gifts

- Annual company trip, Annual dinner

- Free parking, discount voucher

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#StateKL

Company Description