



## PR/157108 | General Manager/Head of Operations (Retail)

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1508800

**Industry**

Other

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

December 11th, 2024 15:17

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

A retail company in Malaysia is looking for an Operations Manager to be part of their team. You will play a crucial role in managing all aspects of company operations including strategic business planning, SOP improvements and financial analysis.

Main responsibilities of the Head of Operations role:

- Oversee all aspects of the business operations and implement operational improvements to drive greater efficiency.
- Analyse, refine and update standard operating procedures (SOPs) to ensure they remain relevant, sustainable, and impactful.
- Tackle unforeseen challenges with immediate actions and come up with long-term strategies to mitigate future risks.
- Evaluate and monitor financial performance to ensure that operational adjustments and SOP implementations align with and support the company's financial goals.
- Make strategic decisions that balance cost-efficiency with operational effectiveness, targeting for overall financial

health and growth.

Job Requirements:

- **MALAYSIAN ONLY.**
- Hold a bachelor's degree or above.
- Min 5 years of experience in operational leadership within the retail or service industries, overseeing multiple outlets.
- Strong leadership qualities and decision-making capabilities.
- Exceptional problem-solving skills, proven by a history of effective operational enhancement.
- Profound financial insight, adept in budget management, cost efficiency strategies, and financial analysis.

**Due to a high volume of applications, only shortlisted candidates will be notified. Thanks for understanding.**

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Company Description