



PR/086806 | Field Service Technician (m/f/d)- Arabic Speaking (100% Remote Work) (m/f/d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1507620

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Saudi Arabia

Salary

Negotiable, based on experience

Refreshed

December 3rd, 2024 10:32

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

OVERVIEW

A German plastic packaging quality inspection machines and solutions provider which has been operating business in Europe for over 30 years.

KEY REQUIREMENTS

- Experience in camera or x-ray technologies for packaging producing or inspection machines.
- Strong background in Electrical or Electronics Engineering
- Arabic and English communication skills.

JOB RESPONSIBILITIES

- Perform technical service tasks to customers; for example installation, commissioning, troubleshooting, routine maintenance (preventive and corrective), calibration, update, extension, replacement, etc.
- Identify complex technical problems/errors and make analysis through remote or on-site activity to ensure the optimum efficiency of the system
- Train clients on the proper use, care, and maintenance of products and systems to ensure safe and effective operation
- Contribute the customer satisfaction by executing service work according to customer orders and expectations. Nurturing solid connections with clients, promptly and professionally attending to their inquiries and requirements
- Maintain accurate records of service activities, including service reports, equipment history, and inventory management
- Create the documents relevant to the billing of service assignments

JOB REQUIREMENTS

- Minimum 3 years of Proven experience as a services technician or engineer
- Excellent communication skills for effective client interactions
- Able to travel 70% of work within responsible region (Arab countries)
- Native Arabic-speaking and business-level English communication skills

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Company Description