



PR/086726 | After-Sales and Technical Advisor (Two-Wheeler) (m/f/d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1507567

Industry

Automobile and Parts

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

December 3rd, 2024 10:30

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

The European national two-wheel vehicle distributor who provides multi-international brands of mobility solutions. The company have been expanding business over Europe (Netherlands, Portugal, Belgium, Switzerland, France, and Germany).

KEY REQUIREMENTS

- Experience as an after-sales services technician/engineer or technical advisor
- Passion for 2-Wheel business
- Flexible and willing to travel 80% of work
- Fluency in German and English is a must

JOB RESPONSIBILITIES

- Play a crucial role in technical services and advice for customers (dealers) in Germany, resolve technical issues, and ensure customer satisfaction
- Provide technical expertise and knowledge to support technical and warranty enquiries by onsite visit, phone, or mail
- Ensure clients have up-to-date product information, technical specifications, and techniques
- Conduct and provide technical and warranty training for customers
- Monitor clients' warranty and guarantee claims
- Involve in internal and external audit by monitoring and preparing data and documents

JOB REQUIREMENTS

- At least 2 years of experience in the technical expertise of two-wheel products including scooters, bicycles, or motorcycles
- Experience in customer or technical services
- Strong communication skills
- Hands-on mentality with can-do attitude
- Flexible and willing to travel 80% of work
- Driving license class B
- Eligible to work in Germany

BENEFITS

- Hybrid work and flexible working hours
- 30 days of annual leave
- Travelling expenses can be reimbursed
- Company car
- Fuel card
- Laptop and mobile phone are provided

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#countrygermany

Company Description