

MichaelPage

www.michaelpage.co.jp

IT Support

IT Support

Job Information

Recruiter

Michael Page

Job ID

1506970

Industry

Investment Banking

Job Type

Temporary

Location

Tokyo - 23 Wards

Salary

5.5 million yen ~ 6 million yen

Refreshed

November 28th, 2024 15:41

General Requirements

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

One of the TOP global investment firm in the world, looking for a bilingual IT support candidate join their IT team in Tokyo. Your responsibility is to provide technical support such as troubleshooting, user support in Japanese and English.

Client Details

Our client is global investment firm. They manage multiple asset classes, such as private equity, infrastructure, real estate and credit strategies. They have a very collaborative culture with team members worldwide for their success.

Description

- Provide IT administration
- Respond all tiers of support from telephone to remote access to desk-side
- Respond to critical incidents (PC or LAN failure) on an on-call basis
- Install and maintenance Hardware/ Software
- Troubleshooting technical issues (Desktop, laptop, Monitores)

Job Offer

- Opportunity for growth and advancement within the company
- Collaborative and supportive team environment
- Flexible work schedule and work-life balance
- Comprehensive training and professional development opportunities

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

Required Skills

- Understanding of security practices including physical, internet, and wireless
 - Service Desk Financial Industry experience is plus
 - Experience troubleshooting conference rooms, Zoom/Teams conferencing issues, telephony, systems, messaging platform and collaboration tools
 - Ability to quickly and effectively diagnose and resolve technical issues and eliminate repetitive issues both on-site and remotely
-

Company Description

Our client is global investment firm. They manage multiple asset classes, such as private equity, infrastructure, real estate and credit strategies. They have a very collaborative culture with team members worldwide for their success.