



## PR/086707 | Customer Support Staff (m/f/d)

### Job Information

**Recruiter**

JAC Recruitment Germany

**Job ID**

1506378

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Germany

**Salary**

Negotiable, based on experience

**Refreshed**

November 26th, 2024 10:10

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**COMPANY OVERVIEW**

The global leader in providing high quality and tailor-made belt solutions is looking for a customer support staff (m/f/d).

The company's German location is the central hub in the European market, serving the industry with technical excellence and reliability. Located in Germany, a center of technology and innovation, it boasts state-of-the-art manufacturing facilities and strict quality control to provide high-quality belt solutions for a wide range of industrial needs. They excel in providing integrated support from design to manufacturing and after-sales service. This allows customers to choose their products with peace of mind and realize greater efficiency and productivity in their operations.

**JOB RESPONSIBILITIES**

- Handling inquiries: Responding to customer questions and resolving issues.

- Providing information: Offering product details and advising customers.
- Ensuring customer satisfaction: Handling complaints and gathering feedback.
- Communication and escalation: Collaborating with other departments and escalating complex cases.
- Data management: Updating customer data and creating reports.

**JOB REQUIREMENTS**

- Some sort of work experience (internship, work study is fine)
- Business level English skills and German

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

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Company Description