



【Senior UX Product Manager】 APAC's Top Travel Tech

Bilingual, globally expanding IT company

Job Information

Recruiter

SPOTTED K.K.

Hiring Company

Bilingual, Globally Expanding TravelTech SaaS Company from Japan

Job ID

1505612

Industry

Internet, Web Services

Company Type

International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

9 million yen ~ 12 million yen

Refreshed

December 17th, 2024 01:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

This is a SaaS company that has made it its mission to automate the hospitality industry.

In an industry chronically suffering under labour shortage - made even more severe through the recent pandemic and the current record numbers of international tourists in Japan - their suite of AI products have been massively popular among their hospitality clients.

Awarded one of the fastest growing startups in APAC by the Financial Times, and supporting more than 7000 clients, they had a successful IPO, expanded overseas and acquired competitors in Singapore, Taiwan and Indonesia.

As a Senior UX Product Manager in this company, you would drive product usability and accessibility through cross-functional collaboration, client interviews and innovation.

Responsibilities

- Define and execute a product roadmap to improve user satisfaction and engagement.
 - Drive UX design improvements, focusing on usability, consistency, and conversions.
 - Lead user research efforts, including interviews, analytics, and A/B testing.
 - Translate insights into actionable design updates and partner with UX/UI designers to optimize product flows.
 - Work with engineering, sales, and customer success teams to align product features with user needs and business goals.
 - Use data-driven insights to refine UX, monitor performance, and improve user outcomes.
 - Advocate for user-focused decisions through regular engagement with clients and customers.
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Required Skills

- 5+ years of product management experience with a focus on UX.
- Strong analytical and problem-solving skills.
- Familiarity with UX research tools and design methodologies.
- Fluent Japanese skills and intermediate English skills or higher

Preferred:

- Experience in hospitality, travel, or SaaS.
 - Proficiency in design tools like Figma and Adobe XD.
 - Understanding of global user experience and multicultural design considerations.
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Company Description