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Customer Service Specialist in the Healthcare Field!

Customer Service Specialist - Healthcare

Job Information

Recruiter
[Michael Page](#)
Job ID

1505585

Industry

Interpretation, Translation

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

4.5 million yen ~ 6 million yen

Refreshed

November 19th, 2024 13:50

General Requirements

Career Level

Entry Level

Minimum English Level

Fluent

Minimum Japanese Level

Daily Conversation

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

Join a reputable global medical services company with a strong foundation and support system. Benefit from excellent training schemes and opportunities for professional development.

Client Details

Our client is the Tokyo branch of a global medical services company. They offer a solid foundation and a supportive work environment, with minimal overwork.

Description

Provide top-notch customer service for a global medical services company based in Tokyo. Work closely with various departments to deliver appropriate solutions and maintain accurate data.

- **Handle** customer inquiries and calls efficiently.
- **Collaborate** with internal teams to resolve customer issues.
- **Maintain** up-to-date and accurate customer records.
- **Provide** timely and relevant information to customers.

Job Offer

- Opportunities for professional development.
- Attractive salary structure ranging from ¥4,500,000 to ¥6,000,000 per year.
- Flexibility with minimal Overwork.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Peryhan Essam on +813 6832 8691.

Required Skills

- Strong English Level with conversational Japanese.
 - Experience in a customer service role, particularly handling calls.
 - Knowledge of medical matters is an advantage.
 - Must hold a valid work visa for Japan.
 - Communicate clearly and professionally in both English and Japanese.
 - The ability to work irregular hours may be required in some cases (There will be no night shift)
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Company Description

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