



## PR/158186 | Assistant Service Manager (Air Compressor)

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1505573

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

November 19th, 2024 11:40

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

Our client is the leading Japanese manufacturer of compressor, they are now seeking an experienced **Assistant Service Manager (Air Compressor)** to oversee their after-sales operations in KL branch office. The ideal candidate that we are looking must have a strong background in machinery sales and service, particularly in air compressor systems.

**Location to work:** Shah Alam, Selangor

**Key Responsibilities:**

- Manage all after-sales operations, ensuring efficient service delivery
- Lead and supervise a team of engineers, providing guidance and support in their daily activities
- Execute the company strategic, direction for after-sales services, achieving KPI related to sales, profit and customer care
- Maintain strong relationship with customers, ensuring their needs are met and issues are resolved promptly

- Collaborate effectively with suppliers to ensure timely parts and service supports
- Evaluate and monitor the performance of engineers, providing feedback and opportunities for improvement
- Continuously seek to enhance the working environment and operational process

**Job Requirements:**

- Bachelor or Master degree in Electrical Engineering, Mechanical Engineering or related field
- More than 10 years of relevant experience in industries providing machinery sales and service
- Strong management skills, with experience leading technical teams
- Excellent management skills, with experience leading technical teams
- Understanding of technology and applications in after-sales service
- Strong communication skills, both verbal and written in Malay and English

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Company Description