



PR/158203 | Technical Support Engineer (C&I) - Power Generation & Digital Solutions

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1505509

Industry

Electric Power, Gas, Water

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

November 19th, 2024 11:38

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Our client is one of the market leaders in the power generation sector providing generators, turbines, transformers, and associated power infrastructure for this industry.

Location to work: The Garden, KL

Summary of the Role: The core focus will be on the C&I engineering solutions towards the customer's technical requirement. The successful candidate should be able to translate customer's technical requirement into a technical solution/proposal for customer from energy utility companies, EPC companies, industrial and renewable energy companies.

The successful candidate will be customer technical focal persons for all primary control & instrumentation equipment, spare parts, maintenance services and engineering services related to power generation products, digitalization asset management and new technologies evolution in Control and Instrumentations business.

Job Responsibilities: -**Technical**

- Engineering and Technical support for both the customer and in-house members for control system such as **DCS** (Distributed Control System), **EHC** (Electro-Hydraulic Controller), **TSI** (Turbine Supervisory Instrumentation), field instruments, and the peripheral device/system on power plant
- Review technical scope, clarification with customer and prepare technical scope.
- Engineering and on-site field work, internal verification, and external verification with vendors.
- Attend trouble shooting, understand technical issues, and coordinating with HQ technical expert to solve the problem.
- Advising customers on technology upgrades and related products.
- Maintain a high degree of product knowledge within product and related areas.
- Ensuring all engineering tasks are completed professionally and to meet Toshiba's high-quality standards, policies and programs.

Sales Support

- Advice and review with commercial group to complete the customer enquiries/tender requirements.
- Attend meetings with customers as Representative of the Company, report discussion results at meeting (write Minutes of Meeting) to the Company.
- Support the activities of other TOSEM departments and assist in Global Service development
- Collect necessary data, information and VOC.
- Understand the customer values and their organization, foster relationships with customers at all levels.

Job Requirements:

- Bachelor's degree (preferably in Control, Electrical or Mechanical Engineering)
- Minimum 3 years' experience in the Power or Industrial Industry
- Experience in Power Plant Control and Instrumentation Service and Maintenance Businesses (DCS, Steam, Turbine Control Systems, PLC)
- Background in Digitalization Asset management, C&I background in energy, oil and gas or chemical industry.
- Ability to understand logic diagram, one-line diagram and P&ID.
- Familiarity with basic IT, network configuration, VPN, firewall,
- Experience in IoT product, API, big data handling, or programming language is an added advantage
- Proficiency in (Malay, English is mandatory, with additional languages especially (Japanese is an added advantage)

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Company Description