



PR/158235 | Research and Development (R&D) Manager (Flexible Working)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1505475

Industry

Other

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

November 19th, 2024 11:37

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A retail company in Malaysia is looking for a Research and Development (R&D) Manager, with experience in R&D, innovation, or product management roles. This role has flexible working arrangements in which you can arrange your own working location and time.

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Key Responsibilities
Innovation Leadership:

- Lead research and development initiatives to enhance our offerings.
- Identify and implement cutting-edge technologies to improve customer experiences.
- Develop and refine laundry wash programs and service enhancements.

Process Optimization:

- Analyze operational processes to improve efficiency and value for money.
- Enhance customer experience by optimizing UI/UX on our technology platforms.
- Implement innovative solutions that provide quality with lasting success.

Software Development Collaboration:

- Prioritize and guide software development features in alignment with business goals.
- Collaborate with development teams to ensure timely delivery of projects.
- Troubleshoot and address customer feedback related to our loyalty app and e-commerce web app.

Equipment Testing and Evaluation:

- Test and evaluate new machinery for durability, performance, and customer satisfaction.
- Provide detailed insights and recommendations based on testing outcomes.
- Work alongside the owner to explore new machines and technological advancements.

Requirements

- Bachelor's degree in Engineering, Business, Computer Science, or related fields.
- Proven experience in R&D, innovation, or product management roles.
- Strong problem-solving skills with a resilient mindset.
- Commitment to personal growth and continuous learning.
- Results-driven with a track record of achieving goals.
- Excellent communication and interpersonal skills.
- Ability to manage multiple projects and adapt to changing priorities.
- Open to candidates from various industries with transferable skills.

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Company Description