



Job Description

COMPANY OVERVIEW JAC's client is looking for Quality Assurance Manager Supervisor: Company Founder

## JOB RESPONSIBILITIES

- Liaising with Production Manager to ensure technical drawings are clearly defined before production (Quality Assurance)
- · Review drawings and anticipate issues with production
- · Meet quality targets and ensure that product meets the Company's quality standards
- Check samples and quality of new products.
- Reporting to Head Office in London thoroughly, providing quality status update
- Create claim follow up system, preventive actions and quality improvement system
- As needed, ensuring the best solutions and best materials
- Support to assess suppliers' capacity and their labor compliance standard
- Support to inform quality standard and approve samples so suppliers clearly understand the quality requirement
- Support training of suppliers in production and final inspections to ensure the highest quality
- Reporting to office in both Saigon and London offices (need excellent English)
- Replying to all emails within 24 hours

## Communication with UK office:

There is a requirement for phone, Teams meetings, discussions, updates and some emergencies can arise. Please be able to communicate occasionally during UK business hours (these times are flexible)

- English communication skill is a must
- Other duties as assigned
- Excellent interpersonal skills with suppliers

## JOB REQUIREMENTS

- 5+ years previous Quality Assurance experience with the ability to improve and implement QA processes and systems.
- · Have experience working with US, UK or Europe based companies is a PLUS
- · Have experience working with subcontractors/suppliers
- · Have experience in high gloss products, oversize furniture custom products
- · Have experience in building and developing team.

# Knowledge of:

- Technical understanding of furniture is a PLUS
- Furniture QA, QC
- Furniture materials (especially lacquer) is a PLUS
- Able to read and understand AutoCAD drawings

### Skills and Abilities:

- Excellent command of English verbal and written
- · Effective problem solving, analytical and communication skills
- Excellent knowledge of MS Office (Outlook, PowerPoint, Word and Excel)
- · Good communication skills
- · Excellent organizational skills, able to self-motivate and time manage
- Dynamic and enthusiastic
- · Excellent Multi-tasking skills
- Strong attention to detail, highly organized and able to prioritize and meet deadlines.
- · Strong management skills, coordinating, planning production and maintaining the production schedule for each PO.
- Establish process systems & finished products standards and producing quality management guidelines to achieve
  the highest quality

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform you that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACVN #cityhcm

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