



PR/158055 | Operation Manager

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1505378

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

November 19th, 2024 11:36

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A global integrated logistics service provider is seeking an Operation Manager in overseeing the branch including logistic operation, P&L and sales development

Job Responsibilities

- Oversee and manage all operational activities of the forwarding company, including freight forwarding, transportation, warehousing, and customer service.
- Develop and implement strategic plans to optimize operational efficiency and improve service quality.
- Lead and motivate a team of operations staff to achieve company objectives and targets.
- Monitor and analyze key performance indicators (KPIs) to track operational performance and identify areas for improvement.
- Provide leadership and guidance to resolve operational issues and customer concerns in a timely and effective manner.

- Prepare regular reports and presentations for senior management on operational performance, trends, and strategic initiatives

Job Requirements

- Bachelor's degree in Logistics, Supply Chain Management, Business Administration, or a related field. Master's degree is a plus.
- Minimum of 5 years of experience in a managerial role in the logistics or freight forwarding industry.
- Experience in newly setup is an added advantage

Company Description