



PR/094336 | Staff

## Job Information

**Recruiter**
[JAC Recruitment Singapore](#)
**Job ID**

1504983

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

China

**Salary**

Negotiable, based on experience

**Refreshed**

November 19th, 2024 11:14

## General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

### COMPANY OVERVIEW

Our clients are a Smart home-device company. As the industry leader in smart living technology, we design, develop and supply smart intercom and smart home solutions for global mid-to-high-end markets.

### JOB RESPONSIBILITIES

- Communicate to explore customer project requirements and provide reasonable solutions to help customers secure projects.
- Train customers on product technical knowledge to help them quickly become familiar with product solutions.
- Write product technical documentation to help customers quickly become familiar with product configurations.
- Quickly resolve customers' daily product technical issues to ensure customer satisfaction with the service.

### JOB REQUIREMENTS

- Bachelor's degree or above, with a preference for majors in computer science, electronics, telecommunications, or other related fields of science and engineering.
- Work experience in testing or technical support is preferred.
- Good communication, expression, analytical summarization abilities, and team spirit are required.
- Professional Requirements: No specific major required, but communications and computer-related majors are preferred; proficiency in Chinese is necessary as communication with Chinese stakeholders is required.

Working Location: Singapore

Apply online or feel free to contact me directly (via email: [charlotte.guo@jac-recruitment.com](mailto:charlotte.guo@jac-recruitment.com)) for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Guo Run (R24124139)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

#countrysingapore

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Company Description