



### PR/094344 | Infrastructure Operations Specialist

#### Job Information

#### Recruiter

JAC Recruitment Singapore

### Job ID

1504834

#### Industry

Software

#### Job Type

Permanent Full-time

#### Location

Singapore

#### Salary

Negotiable, based on experience

#### Refreshed

November 19th, 2024 11:12

### General Requirements

## **Minimum Experience Level**

Over 3 years

### Career Level

Mid Career

## Minimum English Level

Business Level

### Minimum Japanese Level

Business Level

#### **Minimum Education Level**

Associate Degree/Diploma

### Visa Status

No permission to work in Japan required

# Job Description

## Company:

Our client is a prominent global IT service provider that excels in custom software design, IT consultancy, and infrastructure management. They deliver high-performance, large-scale systems like API Gateways and message queues, ensuring smooth global operations and enhanced system reliability. Their comprehensive IT solutions help businesses eliminate challenges, optimize resources, and boost productivity.

### **Key Requirements:**

- A minimum of 3 years of experience in operations or project management within the ICT sector.
- Strong technical troubleshooting abilities for well-known hardware and software, including routers, switches, firewalls, wireless devices, servers, PCs, mobile devices, Office applications, and PDF tools.
- Proven experience in incident management and familiarity with system administration tasks, along with proficiency in operating systems.

 Intermediate knowledge of IT infrastructure, including networking technologies, is beneficial: ITILv4, AWS, Azure, Cisco, HP, Dell, Fortinet, Palo Alto, SolarWinds.

#### **Education:**

• Bachelor's degree in Computer Science, Information Systems, Engineering, or a related.

### Experience:

- Should be skilled at multitasking, with the ability to make swift decisions and take prompt action.
- Experience supporting technologies that enable daily infrastructure operations is required.
- Must be able to work collaboratively with project and operations teams, bringing a positive attitude, technical expertise, creativity, and the ability to work both in a fast-paced environment and independently.
- Ability to effectively manage and collaborate with outsourcing vendors.

Working Location: Singapore, Central

Apply online or feel free to contact me directly (via email: tingyee.lim@jac-recruitment.com) for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Lim Ting Yee (R23116601)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

#countrysingapore

Company Description