



PR/108641 | Technical service Executive- Mumbai

Job Information

Recruiter

JAC Recruitment India

Job ID

1504742

Industry

Other (Trade)

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

November 19th, 2024 11:09

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

OVERVIEW **Position** Technical service Executive **Supervised by** Senior Manager, EVAL Team, BU Functional Materials. **Department** EVAL Team, BU Functional Materials. **Role Purpose** Company is to launch the very first laboratory in India for enhancing the technical service and management for the customers in India and surrounding. So, we have a plan to expand our capability year by year. The roles of candidate are analyzing samples, summarizing the data, explaining it to customers to solve the issues or support customer's developments. Furthermore, improving lab capabilities / skills with safe and discussing with global members to achieve the goal will be required.

KEY ACCOUNTABILITIES & ACTIVITIES Key Accountability AreasKey ActivitiesKPIs

- Sample analysis
- Conduct thorough analysis of plastic and packaging samples using advanced laboratory techniques and equipment with politeness and accuracy.
- Accurately document and summarize the data obtained from sample analysis, ensuring clarity and precision.
- Work efficiency
- No accidents, no injury

Lab Capability Enhancement

- Continuously improve lab capabilities and surroundings by adopting new techniques, methodologies, and technologies.
- Ensure all lab activities adhere to safety regulations and best practices.
- Work efficiency

- Cleanness

Customer Support

- Interpret and explain analytical data to customers, providing clear insights to address their concerns.
- Collaborate with customers to understand their requirements and deliver tailored solutions.

- Conciseness
- Customer satisfaction

Self-Development

- Continuous study of EVAL product / Packaging product / Analysis method.
- Discussing the analysis method / result with global members

- Work efficiency
- User experience

REQUIRED Knowledge/ Experience/ Mindset

- 3-4 years of experience in analysis function (department).
- Analysis skills using equipment for plastics:
- Basic English skill
- Able to work precisely and patiently under the instructed targets and tasks.

Education/ Certifications

- Bachelor's degree in any Science field
- MS Office

Company Description