



PR/086782 | Order Processing Specialist - Customer Relation (m/f/d) in Hamburg

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1503965

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

November 19th, 2024 10:33

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

Join a pioneering team dedicated to excellence in acoustics and sound technology. With a rich heritage of innovation, our mission is to enhance the auditory experience in various environments, including educational institutions, concert halls, airports, and sports arenas. The company's global presence is bolstered by a strong partnership with their parent company in Japan, through which they design, manufacture, and distribute cutting-edge communication technology products. The company's commitment to creating the perfect sound drives them forward, and they invite you to be a part of this journey.

JOB RESPONSIBILITIES

- Manage the order processing workflow, including product availability checks.
- Provide expert support and consultation to customers, assisting them throughout their purchasing journey.
- Accurately input data into the SAP system.
- Oversee the preparation and issuance of necessary documentation.

- Work closely with technical and sales teams to understand customer needs and recommend appropriate products.

JOB REQUIREMENTS

- 2-3 years in order processing is required. Equivalent qualifications (such as an Ausbildung) may be considered.
- Advanced proficiency in English (C1 or above) and German (B2 or above) with strong communication and presentation skills. Proficiency in Russian (C1 or above) is a plus.

PREFERRED SKILLS AND EXPERIENCES

- Experience working with Japanese companies or a strong understanding of Japanese business culture is advantageous.
- Familiarity with electronic components or acoustic devices is desirable.

BENEFITS AND OTHERS

- Annual Leave: 30 days of holiday per year
- Working hours: 38.5 hours/week.
- Home office: 2 days per week after onboarding
- Fresh fruit and drinks are available
- A supportive and collaborative team atmosphere.
- Comprehensive onboarding and ongoing training programs.

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Company Description