



## PR/086550 | IT Administrator/ User and System Administrator (m/d/f) in Hamburg (German speaking)

### Job Information

**Recruiter**

JAC Recruitment Germany

**Job ID**

1503862

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Germany

**Salary**

Negotiable, based on experience

**Refreshed**

November 19th, 2024 10:29

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### COMPANY OVERVIEW

A leading subsidiary of a globally renowned watch manufacturer, this company specializes in the sales and distribution of high-quality timepieces across Europe. Known for its innovative designs and advanced technology, the company is committed to precision, reliability, and eco-friendly practices, offering a diverse range of products including watches that harness light energy.

With a dedicated team ensuring excellent customer service and support, the company caters to the needs of both watch enthusiasts and retailers. Upholding the values of craftsmanship and innovation, the company delivers exceptional products that seamlessly blend tradition with modernity, maintaining a strong presence in the European market.

#### JOB RESPONSIBILITIES

- Responsible for training and supporting employees in-house, in the field, and in service centers (Windows 10/11, Office 365, smartphones)

- Manage the installation and configuration of Windows 10/11, including Office 365
- Provide hardware support for printers, notebooks, PCs, handhelds, and barcode scanners
- Administer, manage, and monitor the server landscape (Linux and Windows)
- Ensure continuous operation of central IT
- Maintain IT security through the management of firewalls and antivirus systems
- Support applications both on-site and in the cloud
- Perform remote maintenance and support for remote workplaces
- Create and maintain IT documentation

#### JOB REQUIREMENTS

- Experience and strong knowledge in hardware, software, and networking
- Practical experience with Windows/Linux OS, ideally in an ESX environment
- Familiarity with Microsoft applications (Windows, Office 365, Teams)
- Knowledge of Microfocus OES, Veeam, FortiGate, FortiMail, and Active Directory is desirable
- Ability to provide step-by-step technical support in writing and orally
- Excellent problem-solving and communication skills
- Business fluent in both German and English

#### PREFERRED SKILLS AND EXPERIENCES

- Working experience or familiarity in Japanese company is an asset

#### BENEFITS AND OTHERS

**Annual Leave:** 30 days of holiday per year

**Flexible Working Arrangements:** 40 hours per week. Flex in working hours and opportunity to work from home up to 7days per month.

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

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#### Company Description