



【Global Security Systems】 Service Technician

Job Information

Hiring Company

[Avtel Limited](#)

Job ID

1503615

Industry

System Integration

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Chuo-ku

Train Description

Hibiya Line Station

Salary

3 million yen ~ 4.5 million yen

Refreshed

February 7th, 2025 12:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Entry Level

Minimum English Level

Daily Conversation (Amount Used: English usage about 25%)

Minimum Japanese Level

Business Level

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

As a Service Technician at AVTEL, you will play a key role in the installation, repair, and maintenance of integrated security systems, including Access Control and CCTV. You will be responsible for performing site installations, diagnosing and resolving technical issues, and conducting Planned Preventative Maintenance (PPM). In addition, you will assist with small projects and collaborate closely with our engineering team to ensure the highest level of service for our clients.

Key Responsibilities

Deliver on Installation & Maintenance

- Install, repair, and maintain integrated security systems, including Access Control, CCTV, and related technologies.
- Conduct diagnostic assessments of technical issues and implement effective solutions.

Perform planned Preventative Maintenance (PPM)

- Perform routine PPM on existing systems to ensure their optimal functioning and minimize downtime.

Deliver Project Support

- Assist with site surveys and contribute to pricing preparation for customer projects.
- Support small-scale project work as required, ensuring tasks are completed to specification.

Ensure Compliance & Safety

- Adhere to company procedures, safety protocols, and key performance indicators (KPIs) for all installations and maintenance activities.

Drive continuous improvement through collaboration

- Work closely with the technical team to resolve issues and contribute to continuous process improvements.

Required Skills

Experience

- You have at least 3 years of experience in a similar role, with a strong background in installing and maintaining integrated security systems.

Technical Skills

- You are experienced with Access Control, CCTV, and related security systems.
- Proficient in troubleshooting and basic IT networking; CAD experience is a plus.

Communication Skills

- You have strong customer service and communication skills, with the ability to clearly convey technical information to clients.
- Fluency in both spoken and written Japanese and English is a plus; business-level proficiency in either language is essential.

Flexibility & Reliability:

- You are willing to work outside standard hours when required, ensuring customer needs are met in a timely manner.

Company Description