



## 【Global Security Systems】 Service Technician

### Job Information

**Hiring Company**

[Avtel Limited](#)

**Job ID**

1503615

**Industry**

System Integration

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Non-Japanese Ratio**

About half Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards, Chuo-ku

**Train Description**

Hibiya Line Station

**Salary**

3 million yen ~ 4.5 million yen

**Refreshed**

November 22nd, 2024 00:00

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Entry Level

**Minimum English Level**

Daily Conversation (Amount Used: English usage about 25%)

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

High-School

**Visa Status**

Permission to work in Japan required

### Job Description

As a Service Technician at AVTEL, you will play a key role in the installation, repair, and maintenance of integrated security systems, including Access Control and CCTV. You will be responsible for performing site installations, diagnosing and resolving technical issues, and conducting Planned Preventative Maintenance (PPM). In addition, you will assist with small projects and collaborate closely with our engineering team to ensure the highest level of service for our clients.

### Key Responsibilities

Deliver on Installation & Maintenance

- Install, repair, and maintain integrated security systems, including Access Control, CCTV, and related technologies.
- Conduct diagnostic assessments of technical issues and implement effective solutions.

Perform planned Preventative Maintenance (PPM)

- Perform routine PPM on existing systems to ensure their optimal functioning and minimize downtime.

Deliver Project Support

- Assist with site surveys and contribute to pricing preparation for customer projects.
- Support small-scale project work as required, ensuring tasks are completed to specification.

Ensure Compliance & Safety

- Adhere to company procedures, safety protocols, and key performance indicators (KPIs) for all installations and maintenance activities.

Drive continuous improvement through collaboration

- Work closely with the technical team to resolve issues and contribute to continuous process improvements.

---

## Required Skills

### Experience

- You have at least 3 years of experience in a similar role, with a strong background in installing and maintaining integrated security systems.

### Technical Skills

- You are experienced with Access Control, CCTV, and related security systems.
- Proficient in troubleshooting and basic IT networking; CAD experience is a plus.

### Communication Skills

- You have strong customer service and communication skills, with the ability to clearly convey technical information to clients.
- Fluency in both spoken and written Japanese and English is a plus; business-level proficiency in either language is essential.

### Flexibility & Reliability:

- You are willing to work outside standard hours when required, ensuring customer needs are met in a timely manner.

---

## Company Description