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## Content Specialist @Leading computer software company

### Content Specialist

#### Job Information

##### Recruiter

Michael Page

##### Job ID

1503575

##### Industry

Internet, Web Services

##### Job Type

Temporary

##### Location

Tokyo - 23 Wards

##### Salary

Based on hourly rate

##### Hourly Rate

¥2200 - ¥3000

##### Work Hours

9:00-18:00

##### Refreshed

November 15th, 2024 15:45

#### General Requirements

##### Career Level

Mid Career

##### Minimum English Level

Fluent

##### Minimum Japanese Level

Basic

##### Minimum Education Level

Bachelor's Degree

##### Visa Status

Permission to work in Japan required

#### Job Description

In this job you will play your role as a Content Manager Assistant to play a crucial role within the company's Support Operation team. Using your video editing skills and knowledge in constructing web content structure, you will take responsibility for creating/updating support-related contents including videos for both internal and external.

#### Client Details

This company is renowned for its comprehensive suite of creative software applications that cater to various fields such as graphic design, video editing, and photography. Its flagship products include tools for image editing, vector graphics, and multimedia creation, widely recognised as industry standards among professionals.

#### Description

- Create and generate web and video content that improves the customer experience.
- Update internal/external customer support articles
- Collaborate with customer support, marketing, and product teams to gather content requirements and feedback
- Analyse content performance metrics and make data-driven improvements
- Escalate any issue to the relevant team as needed

#### **Job Offer**

- Competitive salary
- Hybrid work style
- Good work-life balance

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Hikari Takamura on +813 6832 8903.

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#### **Required Skills**

- Knowledge in web content management systems
  - 2-5 years work experience as a web content editor or in related field
  - Proficiency to use existing editing tools
  - Business level English
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#### **Company Description**

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