



# Michael Page

www.michaelpage.co.jp

## Customer Service Specialist in the Healthcare Field!

### Customer Service Specialist - Healthcare

#### Job Information

##### Recruiter

Michael Page

##### Job ID

1503302

##### Industry

Interpretation, Translation

##### Job Type

Permanent Full-time

##### Location

Tokyo - 23 Wards

##### Salary

4.5 million yen ~ 6 million yen

##### Refreshed

November 12th, 2024 14:48

#### General Requirements

##### Career Level

Entry Level

##### Minimum English Level

Fluent

##### Minimum Japanese Level

Daily Conversation

##### Minimum Education Level

High-School

##### Visa Status

Permission to work in Japan required

#### Job Description

Join a reputable global medical services company with a strong foundation and support system. Benefit from excellent training schemes and opportunities for professional development.

##### Client Details

Our client is the Tokyo branch of a global medical services company. They offer a solid foundation and a supportive work environment, with minimal overwork.

##### Description

Provide top-notch customer service for a global medical services company based in Tokyo. Work closely with various departments to deliver appropriate solutions and maintain accurate data.

- **Handle** customer inquiries and calls efficiently.
- **Collaborate** with internal teams to resolve customer issues.
- **Maintain** up-to-date and accurate customer records.
- **Provide** timely and relevant information to customers.

**Job Offer**

- Opportunities for professional development.
- Attractive salary structure ranging from ¥4,500,000 to ¥6,000,000 per year.
- Flexibility with minimal Overwork.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Peryhan Essam on +813 6832 8691.

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**Required Skills**

- Strong English Level with conversational Japanese.
  - Experience in a customer service role, particularly handling calls.
  - Knowledge of medical matters is an advantage.
  - Must hold a valid work visa for Japan.
  - Communicate clearly and professionally in both English and Japanese.
  - The ability to work irregular hours may be required in some cases ( There will be no night shift)
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**Company Description**

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