



## PR/094195 | Delivery Lead (Japanese Speaking)

### Job Information

**Recruiter**

JAC Recruitment Vietnam Co., Ltd

**Job ID**

1503078

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Vietnam

**Salary**

Negotiable, based on experience

**Refreshed**

November 12th, 2024 10:40

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company Overview**

Our client is part of a 300-strong global delivery network, supporting around the globe. Their employees collaborate with teams in Japan, India, Portugal, and the US, servicing customers worldwide and working on a huge variety of projects. From cloud migration to digital modernization and advanced analytics, offering operational excellence, agile delivery, and plenty of energy to work on huge transformation projects for our customers.

**JOB DESCRIPTION**

- Technical leadership and management for all aspects of the software lifecycle, including software engineering, support, and operation using Java, PHP, JavaScript, HTML, C++, C, C#, Web Services, AJAX, relational databases and/or related technologies.
- Define SLA in relation to contract services, ensuring the SLAs are achieved, service quality & client expectation are met or exceeded.
- Effectively monitor, control, and support service delivery, ensuring systems, methodologies, and procedures are followed.
- Build and maintain client relationships both internally and externally.
- Attend client service review meetings covering performance, service improvements, quality & processes.

- To ensure that systems, processes & methodologies as specified are followed.
- To ensure effective monitoring, control & support of service delivery.

#### **JOB REQUIREMENT**

- B.S. or higher degree in Computer Science or Information Technology (IT).
- 10+ years of experience in software development and project management.
- Significant previous experience and proven track record of managing the delivery of IT Projects.
- Excellent knowledge of systems, software, technologies & suppliers to support business needs.
- Strong experience in project management, software development process, and software engineering methodology such as RUP, iterative development, and Agile/SCRUM.
- Innovative thinker – able to turn customer requirements into workable solutions.
- Excellent time management skills.
- Solid leadership skills are essential, able to communicate ideas to technical staff, business users, and the board of management with equal clarity.
- Good Japanese and English speaking skills.

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#### **Company Description**