



「プロだからわかる、あなたのスキルが活躍の場所」
60以上の業界・職種に特化した専門チームがサポート

Robert—
—Walters

【英語を活かす】カスタマーサービス・ロジスティクスマネージャー/ CS & Logistics Manager

食品飲料会社にて、CSおよびロジスティクス・マネージャーの求人がございます。

Job Information

Recruiter

Robert Walters Japan (ロバート・ウォルターズ)

Hiring Company

食品飲料会社

Job ID

1501256

Industry

Food and Beverage

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

7 million yen ~ 8.5 million yen

Work Hours

お問い合わせください

Holidays

完全週休2日制, 土日祝日休み, 有給休暇

Refreshed

November 13th, 2024 00:00

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

A renowned food and beverage manufacturer is seeking a Customer Service & Logistics Manager. The role involves enhancing productivity and managing logistics operations. This is a hybrid role.

A subsidiary of a leading global organisation, this company manages the import and sale of popular food brands in Japan.

Keywords:

カスタマーサービス, サポート, コミュニケーション, 接客, 求人, 外資系

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Responsibilities:

- Lead productivity improvement projects
- Consolidate and report freight out and logistic cost data to finance and global SC teams
- Define and propose actions to reduce freight out and logistic costs
- Oversee "Order to Cash" improvement projects
- Review and renew partnerships with LSPs and standardise customer workflows
- Digitise tasks and implement EDI where applicable
- Manage 3PL and inventory control
- Communicate with LSP and packaging partners to ensure 100% service levels
- Reduce delivery delays by proposing and following up on actionable solutions
- Drive continuous improvements in SC operations with effective team management
- Ensure compliance with regulatory requirements and accurate inventory control
- Manage procure-to-pay with local OEM partners and oversee local repacking or customisation

Requirements:

- More than 5 years of experience in FMCG SC operation
- Experience in physical distribution with SAP operation (warehouse management or sales and distribution)
- Business level English; native level Japanese

Benefits:

- Social Insurance (Health, Unemployment, Pension, etc.)
- 15 days Annual Leave (One additional per year to a maximum of 20 days)
- Birthday leave
- Additional 2 days leave per year for company holiday
- Annual Medical Examination
- Eligible for international internal mobility (after 3 years)
- Monthly free food products

Company Description

We've been a driving force in the Japanese bilingual recruitment market, providing high quality candidates for our clients and access to the best jobs for over 20 years. We operate a team-based profit share system which, we believe, sets us apart from the majority of competitors by enabling us to always put the interests of our clients and candidates first. That means we can find the best fit for employer and job seeker, and we never push people into unsuitable roles.