



【大手外資系半導体計測メーカー】 Field Service Team Leader @北海道or広島

Job Information

Recruiter

JAC International Co., Ltd.

Job ID

1497706

Industry

Electronics, Semiconductor

Job Type

Permanent Full-time

Location

Hokkaido

Salary

6 million yen ~ 10 million yen

Refreshed

November 20th, 2024 01:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

You will be joining "Service Team"

- We contribute the support and provide unique customer value around in Japan Service Team.
- We take everyone is important partner and respect each other's' opinion.
- You can learn the advance technical skills and collaborate with leading customers across the globe.
- Teamwork is ours' spirit; we are the team to make impossible to possible.
- Come as you are, do what you love and grow with team.

What will you do as “Field Service Team Leader”?

- Managing the day – to – day activities of the team.
 - Motivating the team to achieve organizational goals.
 - Developing and implementing a timeline to achieve targets.
 - Delegating tasks to team members.
 - Conducting training of team members to maximize their potential.
 - Empowering team members with skills to improve their confidence, product knowledge, and communication skills.
 - Conducting quarterly performance reviews.
 - Contributing to the growth of the company through a successful team.
 - Creating a pleasant working environment that inspires the team.
 - Prepare weekly reports to update Service team or HQ for customer support, job completion and other issues pertaining to team performance.
 - Work closely with Operations and Sales Departments to achieve Company's goals and objectives.
 - Other tasks deemed necessary by the Management.
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Required Skills**MUST**

- Education: Bachelor's or Master's in Mechanical Engineering or relevant field.
- Experience: 5+ years of Technical /Managerial (Leader) Experience in Semi – conductor industry.
- Knowledge: Understanding of semiconductor tech; vacuum chamber experience a plus.
- Flexibility: Willingness to work shifts and provide overseas support.
- Language: Proficient in English and Japanese (JLPT N1/native level) , both written and verbal.

WANT

- Leadership Leadership Leadership
 - Continuous Learning: Never stop growing.
 - Open – Minded Collaboration: Communicate well, work effectively in teams.
 - Resilience under Pressure: Thrive in high – pressure situations.
 - Customer – Centric Focus: Prioritize excellent customer service.
 - Autonomy and Interpersonal Skills: Work independently yet excel in interactions.
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Company Description