



## 【大手外資系半導体計測メーカー】 Field Service Team Leader @北海道or広島

### Job Information

**Recruiter**

JAC International Co., Ltd.

**Job ID**

1497706

**Industry**

Electronics, Semiconductor

**Job Type**

Permanent Full-time

**Location**

Hokkaido

**Salary**

6 million yen ~ 10 million yen

**Refreshed**

January 1st, 2025 04:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Technical/Vocational College

**Visa Status**

Permission to work in Japan required

### Job Description

**You will be joining "Service Team"**

- We contribute the support and provide unique customer value around in Japan Service Team.
- We take everyone is important partner and respect each other's' opinion.
- You can learn the advance technical skills and collaborate with leading customers across the globe.
- Teamwork is ours' spirit; we are the team to make impossible to possible.
- Come as you are, do what you love and grow with team.

**What will you do as “Field Service Team Leader”?**

- Managing the day – to – day activities of the team.
- Motivating the team to achieve organizational goals.
- Developing and implementing a timeline to achieve targets.
- Delegating tasks to team members.
- Conducting training of team members to maximize their potential.
- Empowering team members with skills to improve their confidence, product knowledge, and communication skills.
- Conducting quarterly performance reviews.
- Contributing to the growth of the company through a successful team.
- Creating a pleasant working environment that inspires the team.
- Prepare weekly reports to update Service team or HQ for customer support, job completion and other issues pertaining to team performance.
- Work closely with Operations and Sales Departments to achieve Company's goals and objectives.
- Other tasks deemed necessary by the Management.

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**Required Skills****MUST**

- Education: Bachelor's or Master's in Mechanical Engineering or relevant field.
- Experience: 5+ years of Technical /Managerial (Leader) Experience in Semi – conductor industry.
- Knowledge: Understanding of semiconductor tech; vacuum chamber experience a plus.
- Flexibility: Willingness to work shifts and provide overseas support.
- Language: Proficient in English and Japanese (JLPT N1/native level) , both written and verbal.

**WANT**

- Leadership Leadership Leadership
- Continuous Learning: Never stop growing.
- Open – Minded Collaboration: Communicate well, work effectively in teams.
- Resilience under Pressure: Thrive in high – pressure situations.
- Customer – Centric Focus: Prioritize excellent customer service.
- Autonomy and Interpersonal Skills: Work independently yet excel in interactions.

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**Company Description**