



IT POS System Specialist

Job Information

Recruiter

[iWill Capital G.K.](#)

Hiring Company

Our client is a luxury retail company

Job ID

1496083

Industry

Retail

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

10 million yen ~ 12 million yen

Refreshed

November 11th, 2024 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

We are leading a multi-year transformation program to provide best-in-class solutions to our business partners through a modern tech stack and scalable architecture. The Point of Sales (POS) system is a cornerstone of the client experience and a key component of this transformation. Our ambitions include elevating the client experience through simplified in-store operations, enabling omnichannel journeys, strengthening core processes, and optimizing our operating models.

Roles and Responsibilities

- Serve as the main IT counterpart on the new POS implementation project.
- Lead solution design with other regions, ensuring local requirements from the three divisions (Fashion, Fragrance and Beauty, Watch and Fine Jewelry) are embedded in the core model.
- Conduct detailed analysis of complex business process requirements and provide appropriate system solutions.
- Transform business requirements into necessary product modifications.
- Identify gaps and issues, proposing workarounds and solutions.
- Act as a liaison with business teams for troubleshooting, investigating, analyzing, and solving software problems.
- Proactively propose business process and/or system enhancements.
- Work independently and self-directed.
- Train team members on the selected solution to build local expertise before implementation.

Required Skills

Qualifications

- Minimum 5 years of experience with leading Point of Sales systems (e.g., Xstore, Y2).
- At least 5 years in POS consulting services or business environments, implementing POS applications.
- Profound understanding of POS business processes.
- Experience in developing rollout strategies.
- Knowledge of integration points between POS and other store/head office systems.
- Ability to multitask and manage multiple projects concurrently.
- Strong teamwork skills and effective interaction with others.
- Result-oriented, flexible, and resourceful.
- Excellent communication skills for training and explanation purposes.
- Fluent in English and Business Japanese (N2).

Company Description