



Waiter - Kawaguchiko

#### Job Information

##### Hiring Company

[Wyndham Destinations Japan Ltd.](#)

##### Subsidiary

Wyndham Destinations Japan LTD

##### Job ID

1495505

##### Industry

Hotel

##### Company Type

Small/Medium Company (300 employees or less) - International Company

##### Non-Japanese Ratio

Majority Japanese

##### Job Type

Part-time

##### Location

Yamanashi Prefecture, Minami-tsuru-gun Fujikawaguchiko-machi

##### Salary

Negotiable, based on experience

##### Refreshed

October 2nd, 2024 00:00

#### General Requirements

##### Minimum Experience Level

Over 1 year

##### Career Level

Entry Level

##### Minimum English Level

Daily Conversation (Amount Used: English usage about 50%)

##### Minimum Japanese Level

Fluent

##### Minimum Education Level

Technical/Vocational College

##### Visa Status

Permission to work in Japan required

#### Job Description

**POSITION REPORTS TO:** Operations Manager

**POSITIONS REPORTING TO THIS POSITION:** Nil

**KEY RELATIONSHIPS:**

Internal: Reservations, Guest Relations, Guest Services, Housekeeping, Kitchen

External: Guests

**PRIMARY OBJECTIVES:**

To ensure high satisfaction of dining experience.

**PRINCIPAL RESPONSIBILITIES: (Include but not limited to:)**

- Greet all guests at all times in a friendly and helpful manner and attempts to learn and use guest's name at every opportunity.
- Coordinate set up of dining areas as per reservations received.
- Coordinate food delivery, bussing, and services at the dining room.
- Solicit and upsell beverage at the dining room and the bar.
- Have good knowledge of local area.
- Be attentive to all guest requests.
- Contact Managers when problems arise.
- Ensure inventory of supplies and condiments are stocked.
- Maintain cleanliness of the dining and bar area.
- Report to Manager for faulty operating equipment.
- Report all Guest complaints to Manager.
- Attend to meetings.
- Attend to adhoc tasks delegated by Manager.
- Have basic knowledge of prepare cocktails and beverages.

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**Required Skills****KEY POSITION CRITERIA:**

- Able to work in multi-cultural environment.
- Good communication skills.
- Good Interpersonal Skills.
- Ability to use POS.
- Fluent in Japanese.
- Second foreign language is preferred.

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**Company Description**