



## Waiter - Nagano

### Job Information

**Hiring Company**

[Wyndham Destinations Japan Ltd.](#)

**Subsidiary**

Wyndham Destinations Japan LTD

**Job ID**

1495342

**Industry**

Hotel

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Non-Japanese Ratio**

Majority Japanese

**Job Type**

Permanent Full-time

**Location**

Nagano Prefecture, Chikuma-shi

**Salary**

Negotiable, based on experience

**Refreshed**

December 18th, 2024 09:00

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Entry Level

**Minimum English Level**

Daily Conversation (Amount Used: English usage about 50%)

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Technical/Vocational College

**Visa Status**

Permission to work in Japan required

### Job Description

**POSITION REPORTS TO:** Operations Manager

**POSITIONS REPORTING TO THIS POSITION:** Nil

**KEY RELATIONSHIPS:**

Internal: Reservations, Guest Relations, Guest Services, Housekeeping, Kitchen

External: Guests

**PRIMARY OBJECTIVES:**

To ensure high satisfaction of dining experience.

**PRINCIPAL RESPONSIBILITIES: (Include but not limited to:)**

- Greet all guests at all times in a friendly and helpful manner and attempts to learn and use guest's name at every opportunity.
- Coordinate set up of dining areas as per reservations received.
- Coordinate food delivery, bussing, and services at the dining room.
- Solicit and upsell beverage at the dining room and the bar.
- Have good knowledge of local area.
- Be attentive to all guest requests.
- Contact Managers when problems arise.
- Ensure inventory of supplies and condiments are stocked.
- Maintain cleanliness of the dining and bar area.
- Report to Manager for faulty operating equipment.
- Report all Guest complaints to Manager.
- Attend to meetings.
- Attend to adhoc tasks delegated by Manager.
- Have basic knowledge of prepare cocktails and beverages.

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**Required Skills****KEY POSITION CRITERIA:**

- Able to work in multi-cultural environment.
- Good communication skills.
- Good Interpersonal Skills.
- Ability to use POS.
- Fluent in Japanese.
- Second foreign language is preferred.

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**Company Description**