



Waiter - Nagano

Job Information

Hiring Company

[Wyndham Destinations Japan Ltd.](#)

Subsidiary

Wyndham Destinations Japan LTD

Job ID

1495342

Industry

Hotel

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Nagano Prefecture, Chikuma-shi

Salary

Negotiable, based on experience

Refreshed

September 25th, 2024 09:28

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Entry Level

Minimum English Level

Daily Conversation (Amount Used: English usage about 50%)

Minimum Japanese Level

Fluent

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

POSITION REPORTS TO: Operations Manager

POSITIONS REPORTING TO THIS POSITION: Nil

KEY RELATIONSHIPS:

Internal: Reservations, Guest Relations, Guest Services, Housekeeping, Kitchen

External: Guests

PRIMARY OBJECTIVES:

To ensure high satisfaction of dining experience.

PRINCIPAL RESPONSIBILITIES: (Include but not limited to:)

- Greet all guests at all times in a friendly and helpful manner and attempts to learn and use guest's name at every opportunity.
- Coordinate set up of dining areas as per reservations received.
- Coordinate food delivery, bussing, and services at the dining room.
- Solicit and upsell beverage at the dining room and the bar.
- Have good knowledge of local area.
- Be attentive to all guest requests.
- Contact Managers when problems arise.
- Ensure inventory of supplies and condiments are stocked.
- Maintain cleanliness of the dining and bar area.
- Report to Manager for faulty operating equipment.
- Report all Guest complaints to Manager.
- Attend to meetings.
- Attend to adhoc tasks delegated by Manager.
- Have basic knowledge of prepare cocktails and beverages.

Required Skills**KEY POSITION CRITERIA:**

- Able to work in multi-cultural environment.
- Good communication skills.
- Good Interpersonal Skills.
- Ability to use POS.
- Fluent in Japanese.
- Second foreign language is preferred.

Company Description