



Service Technician @Kanagawa ~8M JPY

Job Information

Recruiter

JAC International Co., Ltd.

Job ID

1494791

Industry

Machinery

Job Type

Permanent Full-time

Location

Kanagawa Prefecture

Salary

5 million yen ~ 8 million yen

Refreshed

December 12th, 2024 06:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Fluent

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

1. Technical Consultant

- Consultant to client for technical requests, maintenance and troubleshooting. Being the "Technical Face" to the clients.
- Provide technical and process support to sales department.
- Arrange and execute repairs, maintenance and modifications.
- Support and manage new machine installation / commissioning activities.
- Prepare technical and field service reports.
- Understand Japanese requirements and regulations for all relevant service topics.
- Reporting and cooperating to/with team lead and departments at HQ.

- Manage inquiries to local partner and suppliers.

2. Active Sales Support

- Sales support for Coperion after sales products.
- Promote and introduce Coperion aftersales product portfolio to clients and explain the requested products in detail.
- Evaluate which aftersales products suits to the individual clients.
- Support commercial work out of quotes.
- Close cooperation with spare parts sales.

Required Skills

- At least 3 to 5 years work experience as field service/maintenance engineer
- Mechanical/Electrical background working with machinery
- Language: Japanese - Native, English – enough to communicate with Global

Company Description