



◆ Field Service Team Leader (Hiroshima) ◆ 転勤サポートあり

Overseas training with excellent benefits

Job Information

Hiring Company

Nova Measuring Instruments K.K.

Job ID

1493177

Industry

Electronics, Semiconductor

Job Type

Permanent Full-time

Location

Hiroshima Prefecture, Higashi-hiro-shi Ma-shi

Salary

9 million yen ~ 11 million yen

Refreshed

March 26th, 2025 03:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

■ Job description

Field Service Team Leader フィールドサービスチームリーダー

■ In detail

- o Managing the day-to-day activities of the team.
- o Motivating the team to achieve organizational goals.
- o Developing and implementing a timeline to achieve targets.
- o Delegating tasks to team members.
- o Conducting training of team members to maximize their potential.
- o Empowering team members with skills to improve their confidence, product knowledge, and communication skills.
- o Conducting quarterly performance reviews.
- o Contributing to the growth of the company through a successful team.
- o Creating a pleasant working environment that inspires the team.

- o Prepare weekly reports to update Service team or HQ for customer support, job completion and other issues pertaining to team performance.
- o Work closely with Operations and Sales Departments to achieve Company's goals and objectives.
- o Other tasks deemed necessary by the Management.

■Attractions of the job

You will be joining "Service Team "

- o We contribute the support and provide unique customer value around in Japan Service Team.
- o We take everyone is important partner and respect each other's' opinion.
- o You can learn the advance technical skills and collaborate with leading customers across the globe.
- o Teamwork is ours' spirit; we are the team to make impossible to possible.
- o Come as you are, do what you love and grow with team.

■Work location

Hiroshima prefecture, Higashi-Hiroshima city

■Employment Type

Full-time Employee with a 3-month Probation Period

■Salary

Annual Salary: 9,000,000 to 11,000,000 JPY

*Determined based on experience and skills according to company regulations

The annual salary includes fixed overtime pay for 45 hours per month and extra late working-pay

■Working Hours

Discretionary Labor System (Standard hours 9 AM - 6 PM; negotiable)

Holidays & Leave: Full weekends (Saturday and Sunday) and public holidays, over 120 days off per year, summer vacation, annual paid leave, year-end and New Year holidays, childcare leave, maternity and paternity leave

■Compensation & Benefits

- o Social insurance complete
- o Commuting expenses provided
- o Casual dress code
- o Overseas business trips and training (USA, Germany)
- o Annual health checkup
- o Company trips (twice a year)
- o Retirement mutual aid

Required Skills

- o Education: Collage, Bachelor's or Master's in Mechanical Engineering or relevant field.
- o Experience: 2+ years in testing and troubleshooting semiconductor wafer metrology systems preferred.
- o Knowledge: Understanding of semiconductor tech; vacuum chamber experience a plus.
- o Flexibility: Willingness to work shifts and provide overseas support.
- o Language: Proficient in English, both written and verbal.

Get to know us better

Nova (NASDAQ: NVMI) is a global company and a leading provider of innovative metrology solutions for process control in semiconductor manufacturing.

With a team of ~1200 people in three R&D centers and 27 field offices, we bring insights into the world's most advanced industry. We leverage multiple technology fields such as physics, optics, chemistry, and algorithms to develop hardware and software solutions that measure almost every advanced computer chip built in the world.

Nova dives deep into dimensions and layers at the atomic level to extract unique insights and provide our customers with crucial decision-making data, handling critical challenges by providing unique, differentiated solutions.

Our outstanding people-focused and innovative culture means every person at Nova has the power to make an impact and significantly redefine what people can achieve through technology.

Join us if you are

A dreamer and brilliant high aimer who sees the impossible as the starting point and loves working in a multidisciplinary global team to create innovative breakthroughs.

If you need assistance due to a disability, you may contact us at talent@novami.com

Company Description