

G Talent

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Development Engineer (In-house EC system)

Hybrid Work★Global Business

Job Information

Recruiter

G Talent at Bizmates, Inc.

Hiring Company

◆Outsourcing Service◆

Job ID

1491769

Industry

Internet, Web Services

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Minato-ku

Salary

3 million yen ~ 5 million yen

Work Hours

9:00-17:50

Refreshed

August 28th, 2024 12:14

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

Business Level

Minimum Education Level

High-School or Below

Visa Status

Permission to work in Japan required

Job Description

[About the company]

Since its establishment in 1966, the company has worked to strengthen the competitiveness of its client companies by providing higher value-added services that combine superior "people" with the latest "technology".

Today, the company provides services that support its clients' business processes from the perspectives of both cost optimization and sales expansion, in pursuit of operational excellence, in 168 locations in 30 countries and regions around the world, with a focus on Asia.

In addition, in response to the expansion of the EC market on a global scale, the company provides a global EC one-stop service that delivers the excellent products and services of client companies to consumers in 48 countries and regions around

the world. transcocosmos aims to become a "Global Digital Transformation Partner" that responds to changes in the business environment and supports the transformation of client companies through the use of digital technology.

[Job Description]

[Department]

Back Office Platform Department, ECX Platform Division, ECX Headquarters

[Role of the Department]

Development of in-house packages (eCommerceHUB series)

■Business

The company's business originates from the integration of people and technology through a "mechanism" to provide high-value services.

The EC division is a new organization, which aims to connect the marketing and customer care domains, which were the company's strengths, and function as a hub that covers the total "End to End CX" between the company and consumers.

The EC division's engineering organization handles everything from the construction of e-commerce sites using Shopify to the development of systems that support back-office operations such as order processing, shipment handling, inventory management, and customer service.

Although EC sites are now a familiar presence for consumers, the EC-ization rate in Japan is still low, and the market has great potential for growth. (EC rate in the BtoC-EC market: 9.13%* FY2022 data)

The company is building an e-commerce site using Shopify, but because it is a foreign-made SaaS, it is necessary to implement a back-office system tailored to Japanese business practices.

The company's EC department also maintains customer centers and logistics warehouses, so the company listens to the voices of its working members and sometimes makes proposals to solve business issues while developing in-house packages to support its EC one-stop service.

■Recruitment Background

While they have already supported a large number of clients, it is necessary to strengthen members who can handle medium to large scale project management and proposals in order to achieve the goal of "establishing a model that links the marketing and customer care areas."

The company is currently training existing members through the development of a training and development system for engineers, but is looking for new members to help the company grow at an even faster pace.

■Responsibilities

- New EC site construction and maintenance
- Development of extended functions for existing EC sites and support for system improvement proposals
- Progress check and technical guidance for development team
- Research and technical investigation of new system services

■Specifically

- (1) New construction/existing expansion development of in-house EC system (eCommerceHUB series)
- (2) Create and manage system development plans in cooperation with other departments
- (3) As a team leader of the development team, manage development tasks, review various development processes, and provide technical guidance

■Project Examples

<Philips Japan>

Provided one-stop service for the operation of the official online store of Rakuten Ichiba.

<British American Tobacco Japan, Inc.>

Development and operation of an online store for "glo™", the next generation heated cigarette device, and provision of one-stop services ranging from customer support, fulfillment, and campaigns.

<Epson Sales>

Launched "with Orient Star", an official online store for mechanical watches and clocks, utilizing the e-commerce platform Shopify.

[Working conditions]

◆Holidays

Saturdays, Sundays and national holidays/two full days off per week

Commuting allowance (up to 50,000 yen per month)

Social insurance

Retirement allowance system (defined contribution pension plan)

Employee stock ownership plan

Property accumulation savings plan

Accumulated savings system

Celebration, condolence, and visitation allowance system

Recreation facilities

Others

Required Skills

■Required

Experience in web application development, basic knowledge of database systems

Development languages: Java, PHP, VB.NET, C# (*Only one of these languages is required)

Database: Experience using Oracle, MySQL, PostgreSQL, SQL Server (any one of these is acceptable)

Experience in system maintenance and operation, digging into issues, proposing improvements, and executing them.

■Welcome

Experience working in the EC industry/logistics operations

Development environment

Backend] Java/Python/DataSpider

Front-end] Javascript

Framework] Spring/Doma/Ajax/Python flask

OS] Linux/Windows

Other Environment] Apache/Tomcat

DB] MySQL/PostgreSQL/Oracle

Development Support Tools] Redmine/Git

Cloud Platform] AWS/Azure

Infrastructure Management] Docker

Company Description