

# G Talent

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## 【SRE】 | In-house Development

Fully Remote Work★Great Welfare

### Job Information

**Recruiter**

G Talent at Bizmates, Inc.

**Hiring Company**

Develop and provide services to facilitate team collaboration

**Job ID**

1491687

**Industry**

Internet, Web Services

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

5.5 million yen ~ 10 million yen

**Work Hours**

Discretionary Work System

**Holidays**

Saturday/Sunday/National Holiday, Annual Paid Leave, etc.

**Refreshed**

August 27th, 2024 17:11

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

None

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

High-School

**Visa Status**

No permission to work in Japan required

### Job Description

**【About the Company】**

The company's brand message is "We are happy to work with this team all over the world." They continue to develop and provide services based on our brand message, "We want to increase the number of people and teams who can enjoy their work."

With offices not only in Japan but also in the United States (New York), Singapore, and the Netherlands (Amsterdam), the company promotes its business in a global environment.

The company currently operates the following four services.

①Project/Task Management Tool

It is a tool designed to make projects fun and facilitate communication within a team. It was originally developed to facilitate communication with clients and create a more comfortable working environment for ourselves when we were in the business of contracted development. It is a project management tool that supports the work of many people.

②Service for easy creation and sharing of graphics

Share your mind with each other in real time while using figures.

This service makes it easy to create and share figures on a web browser.

Since its launch in 2009, this service has been used by many users. The service is used not only in Japan, but also in Colombia, the U.S., France, Taiwan, and other countries, making it a global service with about 90% of its users outside Japan.

③Business Chat Tool

A business chat tool that turns chats into ideas. It is designed to make communication between team members more enjoyable and smooth, and by using it in conjunction with Backlog, work can proceed more smoothly by separating the tools for "flowing conversations" and "tasks to be kept in check".

④Services to enhance security and governance

Enhance security and governance when using the company's services.

It provides integrated account management with managed accounts, single sign-on with SAML authentication, and audit logs to record the operations of members of your organization.

### **[Job Description]**

The company develops and provides multiple services in order to "create "I am glad to work with this team" all over the world.

The company, which has three services, has reviewed the SRE work that was done for each service and started the "SRE Section" in 2019 to conduct improvement activities across services. This time, the company is looking for a new member for the Web Operation team, which is responsible for improving the operation of Backlog, the company's oldest service.

By recruiting members necessary for operational improvement, the current team structure will be divided into two teams: one team to focus on Backlog, a product directly related to reliability improvement, and another team to handle audit, ISMS, security, and interruptions. After dividing the team into the offensive and defensive teams necessary for operational improvement, the roles will be rotated in 6 months to raise the skill level of all members.

### **[Responsibilities]**

Development and operational improvement of the project management tool "Backlog"

- ◇ Work related to design and construction of infrastructure
  - ・ Improvement of storage fault tolerance
  - ・ Support for application architecture from the perspective of service reliability
  - ・ Continuous improvement and optimization of infrastructure architecture
  - ・ Continuous improvement of security
  - ・ Continuous improvement of operation and monitoring system
- ◇ Tasks related to company-wide common initiatives
  - ・ Establishment and maintenance of teams for stable operation of Backlog / Cacao / Typetalk / Nulab Apps
  - ・ Knowledge sharing and deployment through product collaboration

Even if you live out of reach of the company's offices in Fukuoka, Kyoto, or Tokyo, please apply as well.

The recruitment and selection process is also based on online applications.

### **[Working conditions & treatment]**

#### **Flextime System**

- ◎Full remote work (with telecommuting assistance allowance (15,000 yen/month))
- ◎Full flexible work hours (flexible use of mid-workday breaks)
- ◎Casual clothes OK
- ◎Loan of PC upon entering the company
- ◎Full social insurance (health insurance, pension, unemployment insurance, workers' accident compensation insurance)
- ◎Salary does not include overtime work (overtime pay is, of course, paid on a per-minute basis)
- ◎10 days of paid leave upon joining the company (20 days after each year of employment)
- ◎Maternity and childcare support system
- ◎Childcare leave (employees with children under 3 years old are granted one day of special paid leave per month/most employees use it every month)
- ◎Resort work system (Miyakojima City, Okinawa Prefecture; Higashikawa Town, Hokkaido; Sado City, Niigata Prefecture)
- ◎Book purchase subsidy allowance (20,000 yen/month/up to 1 book per month)
- ◎English study allowance (up to 20,000 yen/month for the first 2 years of employment/ 10,000 yen/month thereafter)
- ◎Conference allowance (up to 10,000 yen per conference)
- ◎Club activity system (free participation)

- Ⓞ Shuffle 1-on-1 system
- Ⓞ Side jobs OK

**■ Leave and Vacations**

- 120 days per year  
(Breakdown of holidays)
- Two days off per week (Saturdays and Sundays)
- National holidays
- Summer vacation: 3 days
- Year-end and New Year vacations: 6 days
- Others (childcare leave (1 day/month with pay))

**■ Paid leave**

- 10 days are granted when the employee joins the company.
  - An additional 20 days is granted for each year of employment.
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## Required Skills

**■ Required**

- Experience in continuous improvement and operation of web applications
- Skills in designing, building, and operating services that leverage the cloud, such as Amazon Web Service
- Experience managing infrastructure using IaC
- Experience in project management involving stakeholders
- Experience in multi-person development (includes design and code reviews)
- Communication skills to discuss products with other professionals
- Skills to propose and discuss specifications autonomously and to write implementation and testing on your own
- Smooth asynchronous communication skills using documentation and chat tools
- Experience in developing and deploying rules on your own

**■ Preferred**

- Experience as a Web Application Engineer
  - Experience as an architect
  - Experience in development efficiency (CI / CD, etc.)
  - Experience in automating log analysis and monitoring
  - Experience in defining SLI / SLO and improving performance based on data
  - Experience in establishing and operating internal controls in line with ISMS / SOC
  - Experience in software security (middleware updates and flow development)
  - Experience in problem-solving approaches that aim for holistic optimization across job types and technical domains
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## Company Description