



# G Talent

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## 【Platform Development Div】 Tech Lead (New Development Project)

★Many Foreign Engineer★Flex-time!

### Job Information

#### Recruiter

G Talent at Bizmates, Inc.

#### Hiring Company

Artificial Intelligence Company

#### Job ID

1491543

#### Industry

Internet, Web Services

#### Job Type

Permanent Full-time

#### Location

Tokyo - 23 Wards

#### Salary

7 million yen ~ 10 million yen

#### Work Hours

Flextime system (core time from 11:00 to 15:00)

#### Refreshed

August 27th, 2024 14:55

### General Requirements

#### Minimum Experience Level

Over 6 years

#### Career Level

Mid Career

#### Minimum English Level

Business Level

#### Minimum Japanese Level

Business Level

#### Minimum Education Level

High-School or Below

#### Visa Status

No permission to work in Japan required

### Job Description

#### 【ABOUT THE COMPANY】

The company provides solutions that connect "people to people" and "people to things" in real time using AI.

[Main products]

■ The company's service is a chat support tool for contact centers (call centers).

A tool that allows customers to interact with customers by text at call centers that previously had only been handled by telephone. Inquiries to companies can be centrally managed from any interface, such as websites, LINE, and Facebook. In addition, automatic response (chat bot) by linking FAQ system and artificial intelligence (AI), and individual

correspondence by linking CRM system are also possible.

An internal chat tool that facilitates communication within the company.

It has secure communication between employees and knowledge sharing in the company, and can seamlessly link with the service. Also used in major contact centers!

It is a chat communication SDK with stability and security that can withstand tens of thousands of simultaneous connections. It has high customizability.

[The atmosphere of the company]

- Everyone has an original background and works while utilizing their experiences.
  - A free and open environment where you can freely discuss your ideas and immediately adopt good ideas.
  - They have members who work and associate with customers and sincerely deal with customers.
- Multinational engineers are passionate about development.

## **[JOB DESCRIPTION]**

[Your Role]

With the mission of "renewing support through technology," the company is developing SaaS products for contact centers to improve the customer experience.

The company is looking for a Tech Lead to develop the platform infrastructure that will be the mainstay of the business. As this is still a new organization in the company, you will be able to gain experience in the phase of building up the service from scratch with all the members.

While your main role will be to define, design, and implement API functions as the platform foundation, and to develop security-related services, you will be entrusted with a tech lead who will balance development quality and speed, and ensure the success of the team development.

[Responsibilities]

- System specification definition, design, implementation, maintenance and operation
- Preparation of design documents and other development documents
- Design and construction of system architecture
- Functional design, implementation and verification
- Development and operation of batch and other systems
- System monitoring and response to problems
- Other related work

[Department Composition]

- 1 Manager
- 1 Planning
- 2 Front Desk Engineers
- 6 server engineers

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## **[WELFARE]**

- Commuting allowance: Up to 30,000 yen/month
- Club system (with company assistance)
- Certification acquisition support system
- Friday-end Friday internal exchange meeting (eg sushi party),
- You can select your desired PC according to your business needs, and a monitor is provided.

## **[HOLIDAY]**

- Saturday/Sunday/National Holiday
- Annual Paid Leave
- New Year Holiday

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## Required Skills

### **[Required]**

- Experience (5+ years) in web application development using Java, Golang, Python, etc.
- \*Any one of these is acceptable
- Experience in system development and operation using public cloud

### **[Preferred]**

- Experience working on migration projects from monolithic to microservices
- Ability to accurately share and explain information to relevant parties in the course of a project without over- or under-informing them
- Experience in team development using various tools such as code management, review, and ticket management
- Experience in web front-end development or understanding of tools
- Experience in system development using databases (RDB, NoSQL)

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Company Description