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# (Business Development Unit) Infrastructure Engineer

## **★Many Foreign Engineer★Flex-time!**

## Job Information

#### Recruiter

G Talent at Bizmates, Inc.

#### **Hiring Company**

Artificial Intelligence Company

#### Job ID

1491461

#### Industry

Internet, Web Services

#### Job Type

Permanent Full-time

#### Location

Tokyo - 23 Wards

#### Salary

5 million yen ~ 7.5 million yen

## **Work Hours**

Flextime system

#### Refreshed

August 26th, 2024 16:57

# General Requirements

## **Minimum Experience Level**

Over 3 years

# **Career Level**

Mid Career

## Minimum English Level

**Business Level** 

# Minimum Japanese Level

**Business Level** 

# **Minimum Education Level**

Bachelor's Degree

#### Visa Status

No permission to work in Japan required

## Job Description

## [ABOUT THE COMPANY]

The company provides solutions that connect people and people and people and things in real time using AI. [Main products]

 $\blacksquare$  The company's service is a chat support tool for contact centers (call centers).

A tool that allows customers to interact with customers by text at call centers that previously had only been handled by telephone. Inquiries to companies can be centrally managed from any interface, such as websites, LINE, and Facebook. In addition, automatic response (chat bot) by linking FAQ system and artificial intelligence (AI), and individual correspondence by linking CRM system are also possible.

An internal chat tool that facilitates communication within the company.

It has secure communication between employees and knowledge sharing in the company, and can seamlessly link with the service. Also used in major contact centers!

It is a chat communication SDK with stability and security that can withstand tens of thousands of simultaneous connections. It has high customizability.

[The atmosphere of the company]

- · Everyone has an original background and works while utilizing their experiences.
- · A free and open environment where you can freely discuss your ideas and immediately adopt good ideas.
- · They have members who work and associate with customers and sincerely deal with customers.
- -Multinational engineers are passionate about development.

## (JOB DESCRIPTION)

The company has begun developing new services for B2B and is working closely with the R&D and customization teams to build services in the following areas

API Construction Network Control System construction

Specifically, you will be responsible for the following tasks

System Design
Environment Construction
System Development
System Implementation
Operational Improvement
Documentation related to the above

Scrum is used in the development process, and you will be able to experience each phase from PoC (proof of concept) to commercialization.

In addition to the development of new services, various other projects may arise.

[Department]

**Business Development Unit** 

Unit Director: 1 Director: 1

Engineers: 3 (\*including employees of partner companies)

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# [WELFARE]

- · Commuting allowance: Up to 30,000 yen/month
- · Club system (with company assistance)
- · Certification acquisition support system
- · Friday-end Friday internal exchange meeting (eg sushi party),
- · You can select your desired PC according to your business needs, and a monitor is provided.

## Required Skills

### [Required]

- · Experience in building and operating AWS or Azure
- · Experience in programming
  - LDatabase (RDS & NoSQL) and Network development experience (3+ years)
  - └Development experience with JavaScript or Python (3+ years)
- · Documentation skills related to development

## [Preferred]

- $\boldsymbol{\cdot}$  Experience in launching new services
- $\boldsymbol{\cdot}$  Experience in building and operating SaaS systems
- · Experience in B2B system development
- · Experience in improving operational flow

#### [Ideal Applicants]

- · Empathy with the company's initiatives
- · Likes to communicate
- · Curious and enjoy change
- · Desire to move forward with a sense of speed
- · Able to proactively identify issues, propose and implement solutions

<sup>\*</sup>Graduation from a technical college, college of technology, or four-year university is preferred.

<sup>\*</sup>Those with a doctoral degree in science or engineering are welcome to apply.

Company Description